



Los Angeles Mission College  
CalWORKs Office

# Cranium Cafe Pasos

Ayudar a los estudiantes sobre cómo acceder a los  
Servicios Estudiantiles durante el período *Más Seguro en Casa*.

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Abril 1, 2020

# Sitio web de LAMC Home

## *lamission.edu*

The screenshot shows the homepage of Los Angeles Mission College. At the top, there are social media icons for Instagram, Facebook, YouTube, and Twitter. A search bar with the text "Search the site..." and a "Go" button is located on the right. The college logo, "LOS ANGELES MISSION COLLEGE", is on the left. A navigation menu includes "Español", "Academic Calendar", and "Phone Directory". Below this are three buttons: "Apply Online", "Register For Classes" (circled in red), and "Schedule / Catalog". A red banner below the buttons reads "Updated COVID-19 (Coronavirus) Information". A dark blue navigation bar contains links for "WHY LAMC", "STUDENTS", "MISSION ONLINE", "ITV", "FACULTY & STAFF", "COMMUNITY", and "DIRECTORY". Below this bar are two more links: "STUDENT EMAIL HELP" and "IMMIGRATION GUIDELINES". The bottom section features a light blue background with the heading "STUDENT SERVICES ONLINE" and a dark blue box containing the text "Connect with Admissions, Counseling, Financial Aid and more! Learn more." To the right is an illustration of a student sitting on a stack of books, with a sign above her that says "STUDENT SERVICES". Another student is standing next to a sign that lists "COUNSELING", "FINANCIAL AID", "DSPS", and "EOPS/CARE".

Search the site... Go

Los Angeles Mission College

Español | Academic Calendar | Phone Directory

Apply Online Register For Classes Schedule / Catalog

Updated COVID-19 (Coronavirus) Information

WHY LAMC STUDENTS MISSION ONLINE ITV FACULTY & STAFF COMMUNITY DIRECTORY

STUDENT EMAIL HELP IMMIGRATION GUIDELINES

### STUDENT SERVICES ONLINE

Connect with Admissions, Counseling, Financial Aid and more! Learn more.

STUDENT SERVICES

COUNSELING  
FINANCIAL AID  
DSPS  
EOPS/CARE

# Cómo acceder al portal de SIS



[Español](#) | [Academic Calendar](#) | [Phone Directory](#)

[Apply Online](#)

[Register For Classes](#)

[Schedule / Catalog](#)

[Updated COVID-19 \(Coronavirus\) Information](#)

[WHY LAMC](#)

[STUDENTS](#)

[MISSION ONLINE](#)

[ITV](#)

[FACULTY & STAFF](#)

[COMMUNITY](#)

[DIRECTORY](#)

[STUDENT EMAIL HELP](#)



[IMMIGRATION GUIDELINES](#)



SIS Help

[Register / Login Portal](#)

## Technical Support

Students can call the toll free number at (844)695-2223 from 8 a.m. to 7 p.m., Monday through Friday.

## Student Information System



[Register for Classes](#)

To register for classes, log in to the Student Information System. Click the register button to begin.

Note: If you require assistance with the registration process, please click on the "Help" link below.

[SIS HELP](#)

# Inicio de sesión en SIS Portal

## número de identificación del estudiante y contraseña

CITY  
—  
EAST  
—  
HARBOR  
—  
MISSION  
—  
PIERCE  
—  
SOUTHWEST  
—  
TRADE-TECH  
—  
VALLEY  
—  
WEST



### Free Online Tutoring!

Available now, live 24/7 online tutoring in various subjects.

To meet with an online tutor, click on the "Online Tutoring" tile and select the subject from the menu.

Sign in with your organizational account

Sign in

1st time signing in? [Click here.](#)

Forget your password? [Click here.](#)

New Microsoft forget your password? [Click here.](#)

# Cómo conectarse con nosotros en ConexED/Cranium Cafe

The screenshot displays the 'Student Homepage' interface for Los Angeles Community College District. The page features a grid of navigation tiles. The 'Online Counseling & Live Chat' tile, located in the third row, fourth column, is highlighted with a red circle. The interface includes a header with the college logo and name, a dropdown menu for 'Student Homepage', and a home icon. The tiles are arranged as follows:

- Profile:** Icon of a person with a pencil, labeled 'Text'.
- Academic Records:** Icon of a mountain range, labeled 'LOS ANGELES MISSION COLLEGE'.
- Manage Classes:** Icon of a calendar and a graduation cap.
- Canvas:** Icon of a clipboard with a checkmark.
- Online Tutoring:** Icon of a document with a pencil.
- Student Account:** Icon of a building with a dollar sign, labeled 'Amount Due \$0.00 USD'.
- To-Do's List & Holds:** Icon of a warning sign, labeled 'Text To Do's'.
- Financial Aid & Scholarships:** Icon of a graduation cap and a stack of money.
- Student Status:** Icon of a clipboard and a person.
- Mail - Outlook:** Icon of an Outlook email client.
- Key Links & Help:** Icon of a document with a pie chart.
- Online Counseling & Live Chat:** Icon of a headset, circled in red.
- Academic Advisement:** Icon of a pie chart, labeled 'Text' and 'Complete 96%'.

# Acceso a ConexED/Cranium Cafe

The screenshot displays a web interface with a dark blue header. On the left, a navigation menu is visible with a back arrow and the text 'Student Homepage'. The main content area is titled 'Counseling Links' and contains the following text: 'Online Counseling Links', 'Once on the ConexED page, Students and Faculty, please use "Login with Canvas" button', and 'Staff, please use the "Guest Registration" button'. A red circle highlights the link 'Online Counseling at LAMC' in the left-hand menu. A home icon and a three-dot menu icon are located in the top right corner of the header. A small square icon with two vertical bars is positioned at the bottom of the left-hand menu.

# Seleccionar logotipo de *Canvas*

ConexED

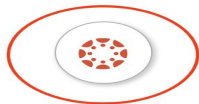
[Not your school's page? Click here.](#)



LOS ANGELES  
MISSION COLLEGE

Choose a login button below to access ConexED

Login



# Acepte los Términos para usar ConexED/Cranium Cafe

## Informed Consent Statement

To all current and prospective [Campus] students, you must carefully read the entire "Terms & Conditions" and "Privacy Protection" statements below BEFORE using the Los Angeles Community College District (LACCD) appointment scheduling and online services at Los Angeles Mission College.

Please click the agree button below in order to move forward with requesting in-person and online services.

### TERMS & CONDITIONS:

- I agree to represent myself authentically in all aspects when participating in an in-person or online counseling session and/or student services or webinar.
- I authorize the counselor and/or support staff to provide me with information related to my academic records online through the use of educational websites and other resources.
- I grant permission for Los Angeles Mission College online counselors and/or support staff to record my live online meeting sessions and/or webinar for the sole purpose of assisting me in my educational pursuits.
- I hereby grant permission for Los Angeles Mission College online counselors and/or support staff to discuss information related to my academic records during a live online meeting session and/or webinar, which I understand to be encrypted and secure.

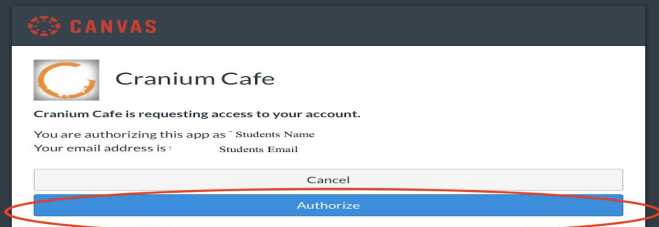
Disagree

Agree



# Autorizar el acceso

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# Buscar CalWORKs Counter

The screenshot shows the ConexED Student Support Directory interface. At the top left is the ConexED logo. The main header includes the Los Angeles Mission College logo and a search bar labeled "Quick Directory Search". Below the header, the page title is "Student Support Directory" with a sub-header "Search by name or department". There are two buttons: "Show by Department (current view)" and "Show by Name". A search input field is circled in red, containing the placeholder text "Enter user's name, title or email ...".

On the left side, there is a sidebar menu with the following items:

- STUDENT SUPPORT DIRECTORY
- Cranium Cafe
- Classrooms
- ARCHIVES
- CUSTOMIZE CARD
- CALENDAR & SCHEDULER SETTINGS
- ACCOUNT SETTINGS
- HELP CENTER

The main content area displays "Los Angeles Mission College Student Success" with three profile cards. Each card shows a profile picture, an "Online" status, and a "Knock on Door" button. The cards are for:

- Student Success, Student Success Center Window One, Monday - Thursday 8am - 4pm and Friday 8am - 12pm, +18183647700, ssc@lamission.edu
- Student Success, Student Success Center Window Two, Monday - Thursday 8am - 4pm and Friday 8am - 12pm, +18183647700, Office: ssc@lamission.edu
- Student Success, Student Success Center Window 3, Monday - Thursday 8am - 4pm and Friday 8am - 12pm, +18183647700, Office: ssc@lamission.edu

At the bottom of each card, there are two buttons: "SEND OFFLINE MESSAGE" and "SCHEDULE MEETING".

At the bottom of the page, there is a footer with the URL: <https://lamission.craniumcafe.com/profile-settings/calendar-integration-tab>

# Comunicación en línea

## Chat en Vivo y Video Chat disponibles

The screenshot displays the ConexED Student Support Directory interface. On the left is a navigation sidebar with the following items: Student Name (STUDENT, request role upgrade), Online status, STUDENT SUPPORT DIRECTORY, Cranium Cafe, Classrooms, ARCHIVES, CUSTOMIZE CARD, CALENDAR & SCHEDULER SETTINGS, ACCOUNT SETTINGS, and HELP CENTER. The main content area is titled 'Student Support Directory' and includes a search bar with 'calworks' entered, and buttons for 'Show by Department (current view)' and 'Show by Name'. Below the search is a card for 'Los Angeles Mission College CalWORKs Front Desk'. The card features a profile icon with three stars, an 'Online' status indicator (a green dot), and a 'Knock on Door' button, which is circled in red. Below the icon, the text reads 'CalWORKs Counter' and 'How can we help you? M-F 8am-4:30pm'. At the bottom of the card are two buttons: 'SEND OFFLINE MESSAGE' and 'SCHEDULE MEETING'. The URL at the bottom of the browser window is <https://lamission.craniumcafe.com/profile-settings/calendar-integration-tab>.

# Comunicación fuera de línea

The screenshot displays the ConexED Student Support Directory for Los Angeles Mission College. The interface includes a search bar with the text "calworks" and a "Quick Directory Search" button. Below the search bar, there are two filter buttons: "Show by Department (current view)" and "Show by Name". The main content area shows the "Student Support Directory" for "Los Angeles Mission College" and "CalWORKs Front Desk". A profile card for "CalWORKs Counter" is displayed, featuring a "Knock on Door" button and a "SEND OFFLINE MESSAGE" button, which is circled in red. The profile card also indicates the user is "Online" and provides the text "How can we help you? M-F 8am-4:30pm". The left sidebar contains navigation options such as "STUDENT SUPPORT DIRECTORY", "Cranium Cafe", "Classrooms", "ARCHIVES", "CUSTOMIZE CARD", "CALENDAR & SCHEDULER SETTINGS", "ACCOUNT SETTINGS", and "HELP CENTER". The URL at the bottom of the browser is "https://lamission.craniumcafe.com/profile-settings/calendar-integration-tab".

# Cuentas ConexED/Cranium Cafe de los miembros del CalWORKs personal

The screenshot displays the ConexED CalWORKs directory interface. On the left is a navigation sidebar with the following items: Student Name (STUDENT, request role upgrade), Online status (Online), STUDENT SUPPORT DIRECTORY, Cranium Cafe, Classrooms, ARCHIVES, CUSTOMIZE CARD, CALENDAR & SCHEDULER SETTINGS, ACCOUNT SETTINGS, and HELP CENTER. The main content area is titled "CalWORKs" and features a search bar at the top right labeled "Quick Directory Search". Below the title, there are eight user profile cards arranged in a 2x4 grid. Each card includes a profile picture, status indicator (Away, Offline, or Online), name, title, contact information, and two action buttons: "SEND OFFLINE MESSAGE" and "SCHEDULE MEETING".

Name	Title	Contact Info	Status
Angela Aghajanian	CalWORKS Director	AGHAJAA@faculty.laccd.edu	Away In a meeting Thu 11:38 AM
Sally Ibarra	Cal WORKS Academic Counselor	181-364-7760; Walk-In Hours M/W/F 8am-3pm; ibarrasa@lamission.edu	Offline
Marianna Sirunian	CalWORKS Case Manager	+181 88333511; sirunim@laccd.edu	Away I am away Thu 10:40 AM
Vanessa Hernandez	CGCA & Trainer/Presenter	Office Hours M/W/F 8:00am-3:30pm; hernanvc@laccd.edu	Offline
Teresa Torres	Program Assistant	https://lamission.craniumcafe.com/teresatorres; torestj@laccd.edu; Office: CalWORKs	Offline
Lusine Khachatryan			Online Knock on Door
Joanna Meza	Program Assistant	mezaj2@laccd.edu	Offline
Nezabeth Diaz			Offline

At the bottom left of the interface, a URL is visible: <https://lamission.craniumcafe.com/profile>