

Los Angeles Community College District **Spring 2020 Online Transition Survey**

Primary College	Mission	City	East	Harbor	Pierce	Sthwst	Trade	Valley	West	District
N	616	1,221	2,453	682	1,651	318	871	930	628	9,370
%	6.6	13.0	26.2	7.3	17.6	3.4	9.3	9.9	6.7	

TECHNOLOGY ACCESS

2A. Do you have regular access to the following for your classes: Computer (desktop, laptop, or Chromebook)

Yes	79.1	72.5	72.3	77.4	85.1	72.0	71.2	78.3	77.9	76.2
Sometimes	14.3	15.1	16.6	15.4	10.0	14.8	15.8	14.3	14.0	14.5
No	6.0	11.4	10.7	6.9	4.4	12.6	12.4	6.8	6.8	8.6
No Response	0.6	1.0	0.4	0.3	0.5	0.6	0.6	0.6	1.3	0.7
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

2B. Do you have regular access to the following for your classes: Internet

Yes	80.7	79.5	78.9	82.1	84.7	72.6	76.9	80.2	80.3	80.2
Sometimes	14.0	12.8	15.4	13.6	11.8	15.1	16.2	13.9	14.5	14.0
No	3.2	4.4	4.0	2.2	1.6	7.2	4.8	3.2	2.9	3.5
No Response	2.1	3.3	1.7	2.1	1.9	5.1	2.1	2.7	2.3	2.3
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

2C. Do you have regular access to the following for your classes: Webcam

Yes	64.4	61.1	59.6	63.3	67.4	56.9	60.6	62.9	62.9	62.3
Sometimes	11.7	13.3	15.9	13.2	12.0	9.7	13.0	13.2	15.3	13.6
No	19.3	20.3	21.5	20.5	16.0	26.4	23.4	18.0	17.5	19.9
No Response	4.6	5.3	3.0	3.0	4.6	7.0	3.0	5.9	4.3	4.2
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

2D. Do you have regular access to the following for your classes: Printer

Yes	51.3	39.6	41.1	51.2	55.4	37.4	36.3	52.7	46.0	45.7
Sometimes	12.2	12.0	13.0	14.4	14.5	8.8	13.8	13.8	15.3	13.3
No	33.0	43.6	43.4	32.1	26.8	48.1	47.5	29.4	35.2	37.6
No Response	3.5	4.8	2.5	2.3	3.3	5.7	2.4	4.1	3.5	3.4
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

3. How do you primarily access the internet for your classes?

Computer (desktop, laptop, Chromebook)	68.3	60.4	59.4	71.8	72.7	53.8	53.3	65.6	68.2	63.8
Tablet	4.7	4.3	4.5	2.8	5.0	4.1	5.6	4.0	4.3	4.5
Cell Phone	16.2	22.1	24.4	16.0	12.1	28.6	28.0	17.2	15.4	19.9
I don't have access to the internet	0.6	0.9	0.6	0.7	0.2	2.5	0.9	0.5	1.4	0.7
Other	3.2	4.6	4.1	4.0	2.9	4.1	6.4	4.3	4.1	4.1
No Response	7.0	7.7	7.0	4.7	7.1	6.9	5.8	8.4	6.6	7.0
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

4A. To what extent do you agree with each statement? I am familiar with Canvas

Strongly Agree	55.0	49.3	47.7	47.5	50.6	48.4	46.3	54.9	51.6	49.8
Agree	42.4	45.7	47.2	46.0	44.6	43.4	48.1	40.5	43.6	45.2
Disagree	1.9	3.6	4.0	4.1	3.3	6.6	4.0	3.1	3.3	3.6
Strongly Disagree	0.5	0.7	0.8	1.8	1.1	1.3	1.3	0.6	1.1	0.9
No Response	0.2	0.7	0.3	0.6	0.4	0.3	0.3	0.9	0.4	0.5
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Los Angeles Community College District **Spring 2020 Online Transition Survey**

Primary College	Mission	City	East	Harbor	Pierce	Sthwst	Trade	Valley	West	District
N	616	1,221	2,453	682	1,651	318	871	930	628	9,370
%	6.6	13.0	26.2	7.3	17.6	3.4	9.3	9.9	6.7	

4B. To what extent do you agree with each statement? I have a quiet place to do my schoolwork

Strongly Agree	26.1	21.9	20.2	23.0	26.7	20.8	23.8	25.3	26.4	23.4
Agree	41.2	43.1	38.5	40.9	42.3	45.0	40.2	42.0	42.5	41.1
Disagree	22.7	22.2	26.8	23.2	20.6	22.6	23.5	21.4	21.5	23.2
Strongly Disagree	8.6	10.1	13.4	11.1	9.0	7.9	10.7	9.8	8.4	10.6
No Response	1.4	2.7	1.1	1.8	1.4	3.7	1.8	1.5	1.2	1.7
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

4C. To what extent do you agree with each statement? I have enough time to participate in classes

Strongly Agree	25.5	22.9	21.2	22.4	27.4	22.0	24.6	25.6	25.3	23.9
Agree	51.0	52.3	52.9	51.0	49.2	52.8	51.9	50.8	49.2	51.4
Disagree	17.0	18.2	19.6	19.5	17.4	16.7	17.2	17.8	17.5	18.2
Strongly Disagree	4.7	3.4	5.0	5.0	4.4	5.0	3.9	3.9	6.5	4.5
No Response	1.8	3.2	1.3	2.1	1.6	3.5	2.4	1.9	1.5	2.0
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

5. Do you feel prepared for online classes?

Yes, I have taken online classes before	36.7	31.5	23.2	33.9	28.6	37.1	23.0	35.7	46.2	30.1
Yes, I think I can figure it out	32.1	39.3	38.9	34.3	37.7	32.7	40.9	32.4	27.1	36.5
Not Sure	16.2	14.7	21.0	17.0	19.9	15.7	20.1	16.5	14.3	18.2
No, I need help	10.9	9.4	12.7	9.5	9.9	10.4	12.1	10.4	8.0	10.8
No Response	4.1	5.1	4.2	5.3	3.9	4.1	3.9	5.0	4.4	4.4
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

LACCD TRANSITION RESPONSE

6. Do you feel informed about the changes made at your college in response to the COVID-19 pandemic?

Yes	87.5	87.1	82.8	85.6	84.3	86.8	84.7	88.3	79.3	84.8
Not Sure	7.3	5.8	8.6	7.5	7.9	6.6	7.9	5.4	7.8	7.4
No	3.1	4.2	6.0	4.5	5.1	4.1	5.4	4.6	10.7	5.3
No Response	2.1	2.9	2.6	2.4	2.7	2.5	2.0	1.7	2.2	2.5
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

7A. Since moving to online classes: I have regular contact with my instructor

Yes, in ALL my classes	58.3	55.0	51.6	45.0	52.9	52.2	54.0	56.5	58.1	53.4
Yes, for SOME of my classes	36.9	38.8	43.7	48.4	40.9	39.0	39.5	38.0	34.6	40.7
No, in NONE of my classes	4.4	4.7	4.2	5.6	5.4	7.9	5.7	4.5	6.7	5.0
No Response	0.4	1.5	0.5	1.0	0.8	0.9	0.8	1.0	0.6	0.9
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

7B. Since moving to online classes: I have regular access to course materials

Yes, in ALL my classes	70.6	64.9	62.7	62.9	69.4	59.1	54.9	68.8	69.7	64.9
Yes, for SOME of my classes	24.7	28.4	32.8	32.4	25.3	31.4	35.7	25.9	24.8	29.4
No, in NONE of my classes	3.2	2.7	2.3	2.6	2.5	4.1	6.5	2.7	3.7	3.1
No Response	1.5	4.0	2.2	2.1	2.8	5.4	2.9	2.6	1.8	2.6
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Los Angeles Community College District **Spring 2020 Online Transition Survey**

Primary College	Mission	City	East	Harbor	Pierce	Sthwst	Trade	Valley	West	District
N	616	1,221	2,453	682	1,651	318	871	930	628	9,370
%	6.6	13.0	26.2	7.3	17.6	3.4	9.3	9.9	6.7	

7C. Since moving to online classes: I know what work is expected of me in my classes

Yes, in ALL my classes	62.8	57.5	57.2	56.5	59.6	60.1	56.4	60.2	60.2	58.5
Yes, for SOME of my classes	32.5	33.8	37.3	38.0	33.7	31.1	35.5	32.8	32.8	34.8
No, in NONE of my classes	2.4	4.0	3.1	2.6	3.6	4.1	4.8	3.3	4.6	3.5
No Response	2.3	4.7	2.4	2.9	3.1	4.7	3.3	3.7	2.4	3.2
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

8. Are you aware that college services are available remotely (e.g., counseling, tutoring, financial aid, registration, library)?

Yes, and I have tried accessing services	32.8	34.7	26.4	26.0	23.5	34.6	28.7	29.7	27.7	28.3
Yes, but I have NOT tried accessing services	54.7	49.1	52.3	54.8	55.1	47.5	49.6	52.3	53.0	52.4
No, I am not aware of remote services	9.6	10.4	17.7	15.7	17.2	13.5	17.0	13.4	15.1	15.2
No Response	2.9	5.8	3.6	3.5	4.2	4.4	4.7	4.6	4.2	4.1
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

9. How well are you able to access services at your college since the campus closed?

I am able to access services better than before	11.0	11.1	7.2	6.0	6.8	9.4	7.5	7.7	8.3	8.0
I am able to access services at about the same level as before	34.4	31.8	28.7	35.8	30.4	32.7	29.5	30.2	32.8	30.9
My access to services is not as good as before	24.5	30.7	29.6	26.5	22.9	33.0	32.8	27.8	26.8	28.0
I have not tried to access services remotely	29.7	25.7	34.2	31.1	38.8	24.2	29.5	33.7	32.0	32.4
No Response	0.4	0.7	0.3	0.6	1.1	0.7	0.7	0.6	0.1	0.7
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

10a. How would you like the college to communicate with you? Email

Yes	95.3	94.7	94.0	93.0	93.5	93.4	93.9	92.7	93.9	93.9
No / No Response	4.7	5.3	6.0	7.0	6.5	6.6	6.1	7.3	6.1	6.1
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

10b. How would you like the college to communicate with you? Facebook

Yes	1.8	2.9	3.3	1.8	2.3	2.8	2.9	1.7	2.1	2.6
No / No Response	98.2	97.1	96.7	98.2	97.7	97.2	97.1	98.3	97.9	97.4
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

10c. How would you like the college to communicate with you? Twitter

Yes	1.0	1.5	1.9	0.9	1.6	1.3	1.3	1.6	2.1	1.5
No / No Response	99.0	98.5	98.1	99.1	98.4	98.7	98.7	98.4	97.9	98.5
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Los Angeles Community College District **Spring 2020 Online Transition Survey**

Primary College	Mission	City	East	Harbor	Pierce	Sthwst	Trade	Valley	West	District
N	616	1,221	2,453	682	1,651	318	871	930	628	9,370
%	6.6	13.0	26.2	7.3	17.6	3.4	9.3	9.9	6.7	

10d. How would you like the college to communicate with you? Instagram

Yes	5.8	5.7	6.9	5.0	3.8	4.1	4.5	4.2	4.6	5.3
No / No Response	94.2	94.3	93.1	95.0	96.2	95.9	95.5	95.8	95.4	94.7
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

10e. How would you like the college to communicate with you? Information on the College website

Yes	18.2	19.7	17.1	23.5	19.5	16.0	17.0	19.5	20.5	18.8
No / No Response	81.8	80.3	82.9	76.5	80.5	84.0	83.0	80.5	79.5	81.2
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

10f. How would you like the college to communicate with you? Recorded Voicemail Message

Yes	10.1	7.9	7.7	20.1	8.5	8.2	7.2	10.9	9.7	9.4
No / No Response	89.9	92.1	92.3	79.9	91.5	91.8	92.8	89.1	90.3	90.6
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

10g. How would you like the college to communicate with you? Text Message Alert

Yes	35.2	28.4	35.8	37.8	34.3	38.1	31.2	43.2	37.1	35.2
No / No Response	64.8	71.6	64.2	62.2	65.7	61.9	68.8	56.8	62.9	64.8
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

10h. How would you like the college to communicate with you? Other

Yes	2.6	3.0	2.6	2.3	2.4	3.8	4.9	2.2	2.2	2.8
No / No Response	97.4	97.0	97.4	97.7	97.6	96.2	95.1	97.8	97.8	97.2
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

STUDENTS' PERSONAL EXPERIENCE

11a. During this transition, what challenges have you been experiencing? Lack of access to healthcare

Yes	15.9	21.0	17.2	14.5	13.1	14.8	17.3	18.1	16.1	16.6
No / No Response	84.1	79.0	82.8	85.5	86.9	85.2	82.7	81.9	83.9	83.4
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

11b. During this transition, what challenges have you been experiencing? Job loss or reduced hours

Yes	44.3	49.8	43.9	43.1	41.3	44.0	47.0	45.9	47.1	44.9
No / No Response	55.7	50.2	56.1	56.9	58.7	56.0	53.0	54.1	52.9	55.1
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

11c. During this transition, what challenges have you been experiencing? Not having enough food

Yes	16.4	24.7	18.9	16.6	13.4	25.8	25.1	15.6	20.4	18.9
No / No Response	83.6	75.3	81.1	83.4	86.6	74.2	74.9	84.4	79.6	81.1
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

11d. During this transition, what challenges have you been experiencing? Loss of childcare

Yes	7.3	6.7	6.5	6.3	4.2	11.9	6.2	8.6	8.8	6.7
No / No Response	92.7	93.3	93.5	93.7	95.8	88.1	93.8	91.4	91.2	93.3
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

11e. During this transition, what challenges have you been experiencing? Loss of safe, stable housing

Yes	5.8	11.0	7.7	4.7	4.3	8.8	8.8	6.8	8.1	7.3
No / No Response	94.2	89.0	92.3	95.3	95.7	91.2	91.2	93.2	91.9	92.7
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

11f. During this transition, what challenges have you been experiencing? Increased worry or anxiety

Yes	68.7	72.5	72.6	73.0	72.0	64.5	70.0	72.7	74.8	71.9
No / No Response	31.3	27.5	27.4	27.0	28.0	35.5	30.0	27.3	25.2	28.1
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Los Angeles Community College District **Spring 2020 Online Transition Survey**

Primary College	Mission	City	East	Harbor	Pierce	Sthwst	Trade	Valley	West	District
N	616	1,221	2,453	682	1,651	318	871	930	628	9,370
%	6.6	13.0	26.2	7.3	17.6	3.4	9.3	9.9	6.7	

11g. During this transition, what challenges have you been experiencing? Other

Yes	10.2	13.1	13.1	13.6	13.6	10.4	15.8	13.0	15.8	13.4
No / No Response	89.8	86.9	86.9	86.4	86.4	89.6	84.2	87.0	84.2	86.6
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

12. Within the last 30 days, how would you rate the overall level of stress you have experienced?

No stress	3.2	3.8	3.9	2.2	3.3	4.4	4.4	3.1	3.7	3.6
Less than average stress	7.0	8.4	7.7	6.0	6.8	8.8	8.3	8.3	6.2	7.5
Average stress	30.4	26.0	26.8	27.3	26.1	31.5	25.6	23.4	22.8	26.3
More than average stress	41.9	40.0	44.2	44.4	44.8	35.5	41.9	42.8	43.5	42.9
Tremendous stress	17.2	20.7	17.0	19.5	18.3	19.8	19.2	21.5	23.1	19.1
No Response	0.3	1.1	0.4	0.6	0.7	0.0	0.6	0.9	0.7	0.6
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

FOLLOW-UP INFORMATION

13a. Would you like information on any of the following academic supports? Academic Support Center (Tutoring, Writing Center, etc.)

Yes	24.5	27.6	32.4	25.1	19.2	29.2	23.9	29.7	26.4	26.8
No / No Response	75.5	72.4	67.6	74.9	80.8	70.8	76.1	70.3	73.6	73.2
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

13b. Would you like information on any of the following academic supports? NetTutor

Yes	20.1	21.7	22.1	21.3	15.5	23.0	18.4	22.0	20.4	20.3
No / No Response	79.9	78.3	77.9	78.7	84.5	77.0	81.6	78.0	79.6	79.7
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

13c. Would you like information on any of the following academic supports? Admissions & Records

Yes	21.1	23.6	20.5	20.5	19.9	19.5	22.2	22.0	20.9	21.1
No / No Response	78.9	76.4	79.5	79.5	80.1	80.5	77.8	78.0	79.1	78.9
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

13d. Would you like information on any of the following academic supports? Academic Counseling

Yes	35.7	40.4	40.1	36.4	31.5	32.1	28.8	34.2	31.1	35.5
No / No Response	64.3	59.6	59.9	63.6	68.5	67.9	71.2	65.8	68.9	64.5
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

13e. Would you like information on any of the following academic supports? Disability Support Services

Yes	7.5	7.9	6.8	9.4	4.1	8.2	7.7	5.9	8.0	6.8
No / No Response	92.5	92.1	93.2	90.6	95.9	91.8	92.3	94.1	92.0	93.2
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

13f. Would you like information on any of the following academic supports? Financial Aid

Yes	41.7	43.7	45.3	43.5	35.7	47.2	49.6	39.6	41.2	42.7
No / No Response	58.3	56.3	54.7	56.5	64.3	52.8	50.4	60.4	58.8	57.3
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

13g. Would you like information on any of the following academic supports? Library

Yes	18.0	20.3	20.5	16.9	14.7	23.3	17.3	18.9	16.4	18.4
No / No Response	82.0	79.7	79.5	83.1	85.3	76.7	82.7	81.1	83.6	81.6
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Primary College	Mission	City	East	Harbor	Pierce	Sthwst	Trade	Valley	West	District
N	616	1,221	2,453	682	1,651	318	871	930	628	9,370
%	6.6	13.0	26.2	7.3	17.6	3.4	9.3	9.9	6.7	

13h. Would you like information on any of the following academic supports? **Transfer Applications and Information**

Yes	21.1	22.7	24.8	22.1	21.9	19.5	16.6	20.9	18.8	21.8
No / No Response	78.9	77.3	75.2	77.9	78.1	80.5	83.4	79.1	81.2	78.2
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

13i. Would you like information on any of the following academic supports? **Other**

Yes	4.2	6.2	4.8	4.0	6.3	7.2	7.0	5.2	7.2	5.6
No / No Response	95.8	93.8	95.2	96.0	93.7	92.8	93.0	94.8	92.8	94.4
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0