

Fall 2018 LACCD Student Survey: Open Response Questions

1K. Is there another source of information that impacted your decision to enroll at this college?

I happened to Lyft Drive a counselor from Mission College.
my daughter
convenient, I also re enrolled because felt more to home personally
Tuition and distance
wanting to return to school to get an AA degree or an AS degree
Closest college to my home.
Close to home
Mission College was much closer to home than the rest of the community colleges
location, unemployment, age
It was the closest to my house.
Calworks program Gain
Peers
it was closer to home
Some feedback on amazing professors
The bus routes stop at the college, making it easy and quick to use public transportation.
Conducted my own research. Wanted to study culinary arts and Mission was the only college offering such program in the San Fernando Valley.
next to my house
the travel distance to home
Closest to home
Proximity to home
more classes are offered here
there was any other sources that impact me from deciding enroll mission college
disqualified from CSUN
Yes the dean... the staff that works at the admission and records was so pessimistic; I was about to just quit college because of how difficult it was to enroll into this school and the dean spotted me and instructed someone to help me.
close to home
Loan Deferment
My son
The proximity to my house.
college was close to where I live
my mother
It was close to home
the closest community college
Travel distance
The website
Closest community college to complete my general classes to go back to my 4 year University.
I want to transfer to a 4 year college to earn a B.S.
in high school we took a field trip to the campus and I liked it
close to home
Within 5 minutes of my house
LAMC is in my neighborhood
I looked for a community college that had a baking program that was close to home.
Taking a class that I couldn't take at college of the canyons
emails
Website, user friendly
Veterans Administration
It was close from home

It was close to my house
close to home
I would like to learn new things
It is closest to my home.
LAMC Staff
Culinary art
Noticed the college in my neighborhood
my own research on the internet
campus walk-in
flyer mailed to my home
2J. Is there another reason that was important in making your decision to enroll at this college?
educate myself
teachers are are focused on teaching you and making sure you learn.
Reputation of professors
Improve my education, and get better job.
Very friendly and small.
If it wasn't for the resources at Mission I wouldn't be here. Although I do believe Mission should have more funds for students to stay and be successful.
The process of getting my student ID was simpler at LAMC than when I tried to go through LAVC.
Met regional academic creditentials
the DSPS office
access to transportation, close to home.
Close to my in laws and they babysit my son. Along with their online classes.
It wasn't valley, and away from people I knew
pre-requisites and location
work class schedule with children's schedule
Loan Deferment
The classes it had were convenient for my major (computer science).
The hours of the evening courses
Good food in cafeteria
opportunity to re-enter college
Yes, I want a career in my life.
Travel distance
EOP&S
DACA friendly
Great Culinary Arts Program
They were very very helpful, I went to ELAC about 8 years ago and received no help. At LAMC I been receiving a lot of help.
its a good size campus and I feel comfortable
to be able to have more choices when i return to the workforce
everyone is caring,and are always welcoming.
The culinary/baking program.
I did not know what to major in and going here helped me make that decision.
to better my life.
Take a math class
Certificates, degrees
Evening classes schedule
everything is accesible
to have a career
learn diffence skill

Needed 2 more classes for my degree that was too full to take at local Community College.
3U. What other problems have affected your ability to reach your academic goals?
teaching methods and procedures, sometimes homework
Undesirable scheduling of related course-work can leave my tired or unmotivated at times
Mental Health, Mental Dissabilities, Stress
My kids, they need my help.
Each campus in the district has a different system and requires the same forms to be filled at different offices to be on file making it difficult to process certain requirements for enrollment. I was also not successful in dropping an online class which I do not need <u>because of the new system, which is more problematic than helpful at times.</u>
Financial Aid does not help when you go to their office or on the phone
Learning disability. Unaware of where to find help.
Time management
Professors not being for the students. I have dealt with professors that get mad when you ask questions and to be fairly honest that <u>act makes me intimidated to even ask questions.</u> Lack of professors being inclusive to all people.
Counseling office
I would consider eliminating Math 125 as a G.E. requirement from any Business AA degree or Culinary Arts program. Not needed in the real business world. I have over 35 years of experience in government and private businesses not only as an employee but as Dept. Head, Mgr. and supervisor. My career experiences were with: Hyatt /Hilton Hotels, Dept of Labor and Housing, F.E.M.A, Raytheon Aerospace, US Navy, etc...This level of Math is way above the required math skills needed to function and succeed as an employee, manager, or entrepreneur. Additionally, there are many applications, programs and software to help calculate basic <u>operational business math</u>
Shushan Solakian at the Financial Aid Office. After a personal incident, I noticed that every time she would assist me, she would ask for additional documentation to support my FAFSA Application. I asked her for a list of required documents needed to only visit the office once, but she declined to do so since she hadn't reviewed what I was submitting the same day. The 4 visits I made during summer 2017 accomplished nothing since funds were never released because my job wouldn't give me permission to leave early for the 5th time to submit my "marriage certification". I'm a fulltime employee, mother, and must take online classes to balance life. Therefore because of the difficult process to obtain financial aid I cannot afford to take more than one class a semester.
Lack of class options for specific major
Many classes especially science classes don't all have more time options to take the course. For example biotech only offers one course in the morning it's tough with a work schedule. Some courses need to be offered at different times in order to allow students <u>to have more flexible school and job options available.</u>
Not enough class sections for certain subjects
interpreters
The way Canvas has all these links instead of just having a couple. (Modules, Files, etc.)
lack of/availability of core classes
Availability at other colleges
class offering not always offering classes I need
finding balance between work load and course load. finding the time to study and prepare for tests and group projects.
Some classes are hybrid courses and/or require hours of lab presence which I am unable to attend. I would suggest more online 16-week courses be offered.
family issues
Having to wait because online classes are being offered more.
Understanding College
Access to software designated by curriculum
Parent responsibilities not enough time to give 100% in assignments
Financially
Finances
i just came back to school been while
Short-term memory loss
Cancelation of classes
not enough biology 6/7 in the evening

parking is a problem as well as counselor availability
balancing home, kids , household
At the time was balancing between work and school
Not having enough time to devote to each of the courses
anxiety,ptsd.
Teachers seeming to only care for money that demotivates students
Lack of communal support
The online courses that use books that are online or labs that are online have been poorly designed. It is extremely hard to prove a point when questions are formulated in a confusing way. We don't always get enough studying materials to really grasp the concepts. I can't imagine how a student having a harder time than me would succeed. Pearson Revel for example is absolutely horrible, contacting them is near impossible. Teachers who only do discussion and grading of book quiz to me are not teachers. A 5 year old could do that. They need to put more into their online classroom to insure the student success. Getting a meeting with a counselor is hard for Adult working full-time, they aren't available on Fridays or Weekends and close around when most adult finish work. I have to take time off to come see one, this complicates things. There should be an optional class available to help new students or adult returning to school after many years off. This is because the college at mission feels like it was targeted for high-school students and not for returning adults.
Quality of Instructors has been less than expected
system for financial aid takes to long.
The english is not my home language
Math
get book on time
Being able to work for a living while I study
7. How has LAMC helped support you in reaching your academic goals?
It really depends on the staff you interact with, some perform exceptionally well while others don't. I found the most help from the S.T.E.M. program and the transfer office. They were really able to help me organize my educational plan and optimize my time here.
Mission has been very helpful and has very good access to counseling services. The tutoring labs are great.
consulars
outstanding counseling, kindness/humor/ethics of teachers, students, and staff. small conveniences classes aren't too lengthy/draining, teachers concern, leniency, limited humor, and flexibility like extra credit.
Mission College has helped support my academic goals because it has allowed me to feel accepted in this educational community. A lot of the teachers I have had have shown that they care and value my education, so that's great.
it has been very helpful to my academic goals
Mission College, I am learning English as a second language.
Mission College helped support me in reaching my Academic Goals with tutor and workshops also with the EOP program
Perfect school schedule
Mission & it's counselors have been no help in reaching my goals. They have failed to file some paperwork I have asked in the past & the counselors have all said they cannot help me apply to the universities I am interested in.
The student population at LA Mission College is fairly helpful. Though professors and administration attempt to help students, the poor organization in scheduling and resources often make efforts to help students clumpy and non-cohesive.
Having the classes that are available for my busy schedule.
Mission College has helped support me with reaching my academic goals. DSP&S have supported my mental disabilities (ADD/ADHD & Anxiety), learning capacity, and have been patient with helping me reach my goals. Mental Health/ Stress Clinics on campus have helped me relieve stress/ anxiety and like I wasn't struggling alone. Health & Fitness Center classes like yoga and karate have helped me regain focus, balance, and helped me remember my core motivation. Theatre department has helped me express my artistic abilities through costume design, the teachers are supportive and amazing!
STEM emails are helpful
EOP has helped keeping me on track.
Mission College has assisted me in reaching my academic by checking in on what classes I need to complete.

Mission college has definitely help mw to reach my goals, I'm so thankful to my counselor she is very supportive
Staff and the program EOP have been extremely important and beneficial in reaching my academic goals.
by providing plenty of resources
Los Angeles Mission College has helped support me in reaching my academic goal by providing the classes and putting up the student ed plans online. I am a returning student to Los Angeles Mission, I returned in the summer of 2017. I have attempted to see a counselor since summer of 2017 for a student ed plan but have been unsuccessful. The times I am able to speak with someone I was given the run around I was even sent to the career counselor because the counselors don't want to "deal" with a student that has multiple majors. I find that some professors are willing to be a part of a student's support network on campus and online. So far right now I'm guessing what classes to take right and I'm trying to figure out how to/or if even possible to qualify for financial aid. Also, why is there no GED classes available during the morning or afternoon? what's up with that? because the night classes are booked a semester ahead and there's no room for anyone to add.
Easy access to classes.
The counselor who helped me create my Educational Plan was very helpful with creating it and filling out the forms required to transfer my credits from Mt. St. Mary's which were not properly processed in the past years. The professors are also very helpful, but I am enrolled at other campuses as well this semester.
It some what has but when it comes to financial aid they are no help with my money because they take a while to give my money and I tent to fall behind in class because I cant buy my text books on time.
CSUN transfer center has been very clear and helpful but every time I go into a counselor, I get a different set of papers and different advise. It makes things confusing.
Mission College has helped me significantly through its Promise Program by making it easier for me to afford the materials I need to achieve my educational goals.
Mission provides scheduled visits with a counselor, if I need any assistance adjusting my academic plan and have any questions towards transfer requirements.
the most important thing about this college is the distance from my home since it is close to me. I like this college because of the instructors too.
The flexibility of classes as well as the increase in online available classes has helped tremendously in my path to success.
The educational system and the beneficial programs support me in reaching my academic goals.
L.A Mission College has helped me develop a full length road map of the courses I need to take at Mission College in order to reach my goal of transferring into a CSU.
informational emails: they send calendar schedules with programs, meetings, available programs, etc
Mission college has helped me reach my academic goals by giving me a second chance when I fell into probation.
It has been very helping supporting me in reaching my academic goals
The staff is very helpful. I appreciate the mentors that visit. I wish they were here at a later time for those who attend class at night.
its a really good school, the councelors there ae amazing. If you need help they can help you especially with helping you get you student educational plan. It my mental health issues that I have a problem with, its hard sometimes keeping up but I'm getting better. Mission College is a really excellent school.
LAMC has helped supported me reach my academic goals by offering great communicat not only with my instructors, but also the staff that gives me accurate information and recommendations as I continue to strive for further goals.
Although there is a lot of important that can be done at Mission, I believe that there are very few professors and staff that I have personally felt very grateful for helping me reach my academic goals. For those very few professors and staff the traits they carry are, being inclusive, making the class energetic and not plane boring, although a certain class may not be a major class for you they make you fall in love with their subject, they work with you, they answer your questions and make sure they don't make you feel scared or embarrassed, they actually care about me receiving the best grade possible and not just being "passed." I will say this only goes for 3 professors that I know of, and 2 staff members.
They have made it an affordable and learning experience.
By offering a variety of classes for my specific goal however, i would like for you to offer more nutrition courses in advanced levels in order for me to apply for a masters program.
The facilities, financial aid, and the tutoring services aregreatly helping me reach my academic goals.
Mission has very good counselors and stem counselors who help a lot they clarify pathways to reach goals properly.
They have guided me through the correct path towards my degree.

Los Angeles Mission College has been stent in getting me to reach my goals by giving us UC seminars where representatives give LAMC students advice about their Universities and other stuff. The school has given many opportunities, even the professors here are above and beyond amazing. They all work with us efficiently.
I am in the Calworks program with Mission and the counseling they have for students is extremely helpful and helps me stay on top of my academic goals
Flexibility and accessibility of class schedule were very critical in getting off on the right track.
I do not think Mission College has helped me with my academic goals because I have been doing my own research about classes I need to transfer. I know what classes I need to add and the deadlines I have to meet.
They have suggested me courses that would benefit me and the academic goals
I feel that there are plenty of resources, students may need awareness to them.
Student Planner is very helpful
good school. close to home. good teachers that want you to learn. classes fit my schedule.
The counselors have been helpful in guiding me on what classes I need to take for my major.
One of the EOP&S counselors helped me with my Student Educational Plan. That helped me a lot.
Mission college has greatly assisted me in getting closer to achieving my academic goals. The convenience of the campus being located close to my home and the tuition as well as textbooks being far less expensive than at universities. Academic counselors at the school are also extremely helpful, I told them my goals and they gave me an outline to follow that made me feel less lost on my journey. The professors at the college are also extremely helpful, most professors I have taken are very caring and go above and beyond when they see you are a dedicated student
making academic plan
Mission College has been very supported to me, here I have more accessibility to see a counselor, instructors are very helpful and some programs like TRIO had been helping me a lot.
Counseling.
By providing tutoring available to students in every subject.
yes they have. they tell you if are not having a good GPA or need more classes to take
My counselor Marina has been great. I am extremely happy with the EOPS program
The stem program at mission is amazing I like the fact that the building if kinda secluded because you feel like everyone on that campus shares a collective knowledge of the different types of sciences and people help each other out with other stem classes because almost everyone there can relate
EOPS
I have the ability to go to my EOP&S counselor multiple times to make sure I am on track. The only thing, it would have been nice to found out about this service since my beginning at Mission and not until I am about to transfer. It would have made my life easier the first two years.
It hasn't yet. The process for financial aid has restricted from taking more classes because I can not afford them.
It has helped me pretty well
It has helped by getting some great proffessors and tutors
The teachers I have had so far have helped a lot to make my experience much more positive than high school was for me. Also, the pacing, the Canvas system, and the information online on the website. But above all, the teachers
There are many counselors for me to see and speak to as well as other employees. My recent professors are there to answer questions for me as well.
I'm only in my first semester, so i'm not sure i can answer this. However, I'm unclear as to the suggested order of classes for my program. I will need to reach out to the dept. chair for more info.
Mission College has helped me by having resources available for students and being helpful in general and having every great professors.
Mission has helped a lot in assisting me in my academic goal. By offering different areas of help such as tutoring, affordability and a really nice atmosphere. I was able to finally choose a major, something I struggled to do in my first two years there. But with the help of a professor I was finally able to decide on my major.
counselors and teachers work with me to meet class requirements that meet with my work and children's schedule at the same time. they help me have a great and easy experience throughout each semester.
It has provided the basic classes needed to transfer
making sure im on the right path.
It has done very little, counselors (for me at least) have been not as useful in my student education program. Only recently has the STEM counselor has been able to guide me correctly on my student education plan.
By speaking to the counselors, I have been able to get a clear idea of how to achieve my academic goals.

I love Mission college! There is so much help and resources that I don't know of and it would help if I knew of them.
It provides me with enough knowledge informing me of transferable units as well as liberating me from the high cost of tuition that would've made me otherwise go straight into the work force.
They've helped me plan the classes I needed to take for eac semester
Not limiting specific classes to online only or 8 week hybrid! They can be difficult for student with vision impairments. This semester, I have been plagued with ocular migraines which have become more frequent and longer in duration as the semester progressed because the class and text are all online. These migraines have forced me to fall behind in reading the past 4-6 weeks as I have had to set aside an average of two days each week in which i avoidi reading the text. Then, when I do read the text online, I can start having vision issues in as little as fifteen minutes. Last night, I effectively lost vision in one eye for about 4hrs while trying to finish a lab that was due and was unable to read the text to figure out the very last part.
I am currently still on my journey to achieving my academic goals.
TUTORING!!!! A big help hope it expands in the future.
Mission College has not supported much in reaching my academic goals because my music major prep class are not in their campus.
Counseling is an issue. Depending on WHO I get to assist me, sometimes its good and sometimes its discouraging. Counseling is VERY important for guidance, direction, students that dont know what step is next.
The instructors have been making it easier by being patient and understanding in the classes.
By pointing me in the right direction and helping me take the first steps toward reaching my goals.
By providing availability to classes that are necessary to achieve my goal
Counselor and transfer center helped with my classes and the application process
It helps me a lot with my goals.
Mission is helping me to get the special needs certificate
Their Stem Program for Math & Science Majors has help me keep up to date with my counselor on my academic goals and are always friendly and helpful.
Very helpfull in my educational level, personal and professional
Very supportive
Having classes that I needed to take and giving a general guide for what those are.
Tutorial
Child development classes have been great
EOP&S office is the best source of information and the stuff helped mi a lot.
I received counseling services with a plan to achieve my goals
It has allowed me to attend college part-time while working full-time.
Setting a student educational plan with a counselor haa helped me to reach my academic goal.
The counselor for my specific major was very helpful! They should have more Counselors for students majors.
mission has helped me in many ways. they offer free tutoring in the subjects that i may need the most help in. they are very helpful when it comes to registering for classes or if there is any other concerns i have about the school.
Mission collage is a very fine collage, i go to culinary and i work in cafeteria. I think this is a very good step for me to reach my goals.
counselors are at reach to talk about my student education plan and some teacher also try to guide you to which classes to take to get a certificate also
Being resourceful and having the financial resources for new programs such as Certified nurse assistant/Certified home health aide, Pharmacy Technician, etc.
Meeting with the counselors and setting up an educational plan, making sure I have all of my GE Breadth requirements to be able to transfer, and being able to communicate and meet with the professors whenever I have a question. Also, mission has helped a lot with offering many programs or fairs to attend such as the career center has workshops that help students with resumes and prepare you with interviews.
Los Angeles Mission College has helped me reach my academic goals by providing financial assistance and counseling support.
I did complete the Paralegal Certificate program and I would like another degree.
The Trio Program at Mission College has helped me get back on track and stay focused. I absolutely love Mission College and wish that i could get my BA from here. Thank you so much for guiding me. When I was so close to giving up my counselors was there to support me. Thank you once again

It has helped me a lot to accomplish a 12 unit skill certificate to work as a teacher assistant. Almost reaching my goal to getting a AA in Sociology.
I love the staff I have interacted with. They are help and want to see you succeed
They have provided me with all the necessary tools I need.
Mission college has helped me by mentoring me on how to be a successful student
Mission has made sure that I know the necessary classes I take in order to meet my educational plan. The book store has also helped me obtain any book I need in a reasonable amount of time.
The low cost has helped me further my education
Providing me counseling and hiring outstanding professors who have been giving me excellent advices.
My counselor is great!
Mission College opened up an off campus branch right in Tujunga just a couple blocks up from my house.
The counselors are really supportive and the school always reminds us students that help is there when we need it.
I was a bit upset about the counseling office, due to the fact that every time I would go there were never any counselors to see me. I felt discriminated because I am a working class citizens and there should be people there during business hours to help students that work. Around 5-10 times I would go and they were all gone for the day I felt very discourage, because I was not able to get my Student education plan soon and then I had a problem with the financial aid office, due to the lack of counselors available. I felt very discourage with the school, because it was not attending the needs of my educational goals.
The support from the staff, professors, and counselors.
If programs decide they need to update their classes that will be available, the changes need to be implemented for the NEW academics year, not in the middle of the year. The physics chair wanted to removed Physics 39 from the spring and after much debate with students and trying to find another scheduling option, they finally just today decided to keep 39 in the spring as it has been in the past. People's education plans are built around what the counselors are expecting and some didn't even know they planned on taking it away. Had they not decided today that they would do 39, I would have had to of gone to a THIRD school for physics and hope that the topics covered in the class didn't overlap or were missing topics with the other school. All of the LACCD physics programs cover different topics for different semesters which makes it very difficult to make sure what we need is available elsewhere
motivational program, acces of awareness for things we can be eligible, mentors
Very friendly and knowledgeable teachers and counselor
The fact that we can talk to a counselor and make a Student Educational Plan has helped lot because it keeps all the classes we need in order and organized from semester to semester.
It has supported me by offering me many resources that I can use to help me better my education. It also offers tutoring and help from counselors whom which help and guide you through your educational goals.
It gave me a more affordable option to continue my education
I have received many college credits to transfer to a four year university and lamission has also helped me reach my high school requirements
your school is easy
so far so good i just need o meet up with my concealer because sometimes i do find myself lost
Mission College has supported me in reaching my academic goals by preparing me for new challenges and by allowing me to gain critical skill.
Counselor and Instructors have been very helpful to guide me in right direction.
Great online course given for medical terminology
Mission College has helped me prepare and understand the classes and requirements needed to reach my career goals. I was advised by a counselor on where to start or how to prepare myself to achieve my goals. My professors take the time I need to fully understand the material that they are teaching.
They help me set up my AA course, they been helping me financially (feed waved), the professor has been great.
Being able to sit down with a counselor to make an SEP has been really helpful. Also, having access to mental health services has helped greatly as well. For the most part, the quality of professors I've had a chance to interact with has really exceed my expectations. They're very knowledgeable in their subject and care very much to see student succeed.
Not just mission but the entire laccd district has helped me by offering programs that are helping me achieve my goal in life.
I was finally able to speak to a counselor after not attwndibg college due to financial and family issues.

I love attending Mission College. I had a very good experience, so far, with all the professors and currently maintain good grades. The only problem i am having right now is family commitment. There are a lot of academic areas I want to cover. I don't have time and I see a lot of openings in different areas. ex. computer science.
I don't need to go to other college to full fill required courses.
This time around, great. I'm close to reaching my goal in transferring to a 4 year university.
through guidance
Aside from offering better tutoring for math, Mission college has been an excellent educational facility.
Mission College acted as a gateway into the four-year university. Mission helped prepare me for study habits, time management, and expectations.
Professor Levy has played a very important role in my goals at Mission College. Her attitude, her drive, her passion, motivation has help me to keep striving in my educational goals. At times when i feel unmotivated i just attend her class and her energy changes my whole mindset. As for the counselors I have had a bad experience , which has kept me away from making another appointment. Overall I feel that i could go and talk to Professor Levy about my academic goals or anything else.
I have been given adequate information from the appropriate people regarding setting up my educational plan as well as getting information regarding transfer.
It's a start for me again. Haven't been in school for over 18 years.
Through continued support and resources that mission has to offer.
I have been receiving a lot of guidance from my counselor in the EOP&S department.
For me it was so helpful to attend the writing center and workshops, and have tutors to support me in reaching my academic goals. I am so glad that the college offers in many ways to support me to reach my academic goals.
Yes,The people who are not instructors are amazing and always help with any problems we might have.
I like the convenience of online classes
Mission college is a good college to complete unites and help us to transfer to university
Counselor's helped guide me.
Mission College has helped me reach my goals by going to mandatory workshops and they help me to learn how to manage my time and to get help if I need it.
I actually attend Los Angeles Valley College, my primary school was Mission college but i enjoyed Los Angeles Valley college better due to the challenges i overcome with different people.
I meet with a counselor three times a semester and she keeps me in the track of reaching my academic goals.
EOP counselor is very support, always there for you when other professors are not patient enough with students, and makes sure to help out in any situation.
helping when I need them
Tutoring
They really haven't helped support my academic goals because it's always busy, the counselors never have time and they are always trying to give me classes I don't need to take. Consejera need to take the time to help us as students know what classes we need in order to succeeded and graduate.
having a great advisors that works with you.
By having evening classes but more is needed specially for science.
The counseling staff helps me a lot when it comes to what classes I should take
The counselors and some what the professors I trust have helped me decide on my academic goal. They have been supportive of what I have chosen as far as my major and they have been guiding me as much as they can.
Mission college offered pamphlets of classes available in the campus and weather or not it is important or not.
Reminding me to finish
Mission has helped support me in reaching my academic goals, by offering general education, that I need to transfer. Also, by providing most teachers, who are very nice, fair, and willing to help me, especially when I am struggling with understanding something for their classes.
I have met with a counselor about classes and the professors are encouraging about passing
Professional and accurate guidance by the school VA office
It helped to get a feel for what would be expected in universities and helped me transition.
Overall the teachers are the biggest asset, they have shown support it's the academic advisors that we need more access to.
They have not helped much. It is as if they do not reach out to you and do not care about what your next plan is. Many of students do not know what we are doing and Mission has not tried to help us figure things out or guide us.

It could be better but so far I am slowly getting my GE's done.
Yes and no some counselors don't really try to assist rather just work with you fast enough to get out their face made me realize I want to get a degree.
Mission College has helped me by providing me with the opportunity to enroll into the classes I need to further pursue my nursing career. I have been able to truly learn and do well in my courses with the environment that LA Mission provides.
The online courses are a big help
Mission College has a variety of classes that I think are interesting and useful for more than academic purposes.
They have given me great counselling and opportunities.
Mission College has helped support me in reaching my academic goals by being able to take my general ed classes and having the METAS program. Another major help was the LA promise that allowed me to attend Mission for a year for free.
They dont Im just going to college and trying on my own. No one helps me it is all on me.
By providing the classes I need.
Making the process of adding classes easy
Mission College has helped support in reaching my academic goals by having a reasonable tuition and having programs such as M.E.T.A.S which have helped prepare me transition for college.
I have talked to counselor, and I she help me to do my student plan for a semester.
They have most of the classes that I need or want
It has helped me a lot reach my goals because they give the support that I need
helps me a lot in the programs in=m in because they help me out
Mission College has helped me get some of the classes I wanted. Some of the pharmacy technician classes are not offered in order for me to complete my Associate's Degree in Pharmacy Technician.
Well i'm a first year college student and since i still don't know what i want to study yet the people at mission college suggest that i take general ed classes at first to see what i like and now i'm intrested in taking more classes on child development.
It has helped me a lot, it has opened my mind to new ideas and to be a better person at work
I still have to schedule an appointment with a counselor to better guide me on reaching my academic goals.
Mission is doing a great job in helping me move in the right direction to helping me transfer to a University soon.
The counselors were very helpful in showing me the most efficient way to achieve my AA, although I believe my Educ 101 professors actually gave me the best advice when it came to my major and long-term academic goals. The environment is very welcoming and most of my classes have been very informative. Most.
The last time I met with a counselor I was pursuing a teaching career. I have then changed my mind and am now pursuing a career in nursing.
by having the classes that i need so i can achieve my goal.
Mission has helped me by giving me the resources and information I need to succeed.
The staff and professor that I have are extremely helpful and do their best to answer my questions.
it was good but I needed more counselor advices
I am still not completely sure of my academic goals. There are not many opportunities for me to explore my interests.
It has helped me financially
Mission College has supported me by having professors who tell us where are resources that students may need and by making us meet with a counselor so we're forced to talk about our educational plan or any concern one may have.
Mission helped me by providing a lot of different help on campus
It has helped me by giving me guidance.
It really helped me a lot from reaching the goals on what I ever would like to do in my own life of starting to be at my own pace of work and the lack of having new friends or meeting new people from LA Mission
They're educating me.
I have been getting a lot of help from my counselor that help me prepare a plan for the future of what classes I have to take.
By offering most of the needed classes during one semester.
Mission College has supported me in reaching my academic goal by giving me time in what I really want to major in and find what I'm passionate about doing in life.
learn make nice dish food

I'm a high school student so I did not get a student education plan.
The financial desk was helpful
It has been very flexible for me this semester but as I advance I have encounter that two of the classes that I need to take are not being offered in any of the Los Angeles College Campuses and I am currently those two classes away from graduation day, now I don't know what to do, and I feel worry and frustrated about being unable to complete my education since those two classes are <u>not being offered by now.</u>
I'm very fortunate enough to be involved in the METAS Program and LA Promise which provide amazing advisers and success coaches who motivate me to try my best. Most importantly they provide me with resources such as tutoring and counseling.
The counselors have been very helpful and clear. The process to enroll/transfer was very simple.
18. Are there any comments about your experience when trying to get the help or information you needed at LAMC?
A lot of the librarians are very rude and unhelpful
It is very difficult to get a counselor for my career, there is never an appointment, and the person who answers the phone was in a <u>bad mood.</u>
Financial Aid Representatives should be more friendly and have sensitivity training. I was discriminated against by an older representative.
They need to develop a cohesive system across both campuses.
There are workers at both the Financial Aid Offices and the Admissions and Records Offices that are both unhelpful in assisting me <u>in my questions but also are generally unfriendly, which is highly dissatisfying.</u>
When a student comes to the Financial Aid office for answers, simply saying that the computers are down or they are not displaying the correct information is not a good excuse to avoid my problems. Telling students to walk back and forth between the admissions office and financial aid office in order to get problems on LAMC's end straightened out is not very efficient or convenient for the student. It is also doesn't help that both those offices contradict themselves when it comes to getting students information correct.
Counseling needs to be more accessible to students.....over at COC they provide services to make appointments online making it easy for students to get in with a counselor apposed to waiting till the morning of a monday to try and call in for an appointment and being told that their full or don't take appointments certain days. Counseling is such a crucial part to the success of our students and it needs to be made easier I've been here a few semesters now and have only had one beneficial encounter with a counselor.
Some of the staff at the Financial Aid office and the Counseling office have not been warm and welcoming and the process for forms <u>for Financial Aid is very confusing because of the new SIS.</u>
I've gone to the financial aid office as I was told for the 3rd time that my high school diploma was needed , they sent me to the admissions office. Admission office said it wasn't needed without checking to see what my account said. I called financial aid offe to <u>verify left 3 messages and no one ever returned my call</u>
when you call the college they for any office they most likely wont answer you.
It is difficult to get help and information from the Admissions and Records Office as well as Counseling due to lack of staff or staff not having the information needed. I had to visit the Admissions, Records, and Counseling office multiple times to get correct information since some of the staff were misinformed or gave the wrong information. It took months to resolve enrollment problems and by the time I was able to enroll classes that I needed to take were already full. I look forward to seeing how the <u>Records, Admissions, and Counseling offices improve in the future</u>
I went through some trauma during a winter vacation and when I started the spring semester the health center was out giving flyers about how they can help with counseling. If that resource was not advertised to me I would mostly fail that spring semester.
Seeing an academic counselor is extremely difficult.
Some offices need to educate the front desk a little bit more on services. Sometimes they do not know the offer the service I was <u>looking for.</u>
The lady at the financial aid office is very rude, and gives off bad attitude

There needs to be a foundation where employees are considerate of other peoples feelings. Some staff are VERY rude and NOT POLITE. This type of behavior should not be tolerated at an institutional that is trying to welcome students to campus. I was a brand new student and went to admissions and records to go ask if they had received my transcripts yet because I saw that my portal said it was still do. I was patiently waiting in line when an employee was asking everyone in line what they were there for. She then approached me and was giving me a very rude looking face and yelled at me saying okay what are you here for?! As if she was in frustration (keep in mind I was being VERY friendly and just wanted to make sure that any questions I have can be resolved or at least helped with because I was concerned if my transcripts were there. She then said no! no! no! "Why are you in line, we probably have them, and its just a glitch on the system", she said very upset and looked intensely angry. At that moment I felt very disrespected because I don't know how things work on campus I was a NEW STUDENT, and even if I WASN'T NEW I still have the right to wait in line even if it means being there for an hour to make sure I am helped because that is what the staff are there for. I believe that any type of job on campus should require employees to have customer service training because honestly that is going to keep students from coming to mission.

Not every one is polite or courteous. A few rude and/or careless folks in each department, but thankfully not entirely. These employee's assume everybody is uneducated, poor or missing basic common courtesy. They lack understanding of basic program customer services. I felt undignified at times.

I think that the information here is not put out on time or there is miscommunication. Yes, a handful of workers are friendly however, there have been experiences in which a worker did not seem willing to help and told me the wrong information. I have witnessed this happening to other students as well. For example, when I started at Mission College (Fall 2017) it was the first year that the Los Angeles College Promise had gone into effect. I did receive the College Promise however I did not receive financial aid. I did take the time to go to the Financial Aid Office and ask further about my status. I was told that I would NOT be receiving anything because my parents make to much. I did visit a few more times to make sure this was not a mistake but it turns out it was not. In Fall 2018, the new head of Financial aid sent out a notice that those students "who make to much money" can still receive money. This made me dissatisfied with the service that Financial aid provided because they did not communicate this information. Another dis-satisfactory service that has occurred with relaying information is the renovation of the Campus Center. There are students who hang out in that area of the building and there is staff that walk through to get to an office. When the renovation started students and staff were not informed that there was going to be construction done. This demonstrates that information is never truly relayed properly or on time to students. This leads to bad service.

My experience of getting help or information went pretty well.

There are rude people working as Staff in the library. She responded rudely and did not know how to do her job "help the students."

hire friendly people

Financial Aid office needs some improvement, most of the time there is only one person helping the students and they have to be waiting for a long time.

I do not like that only on Monday mornings you have to call just to get a counselor to help you.

I was not made aware of any campus or program orientation programs. I'm enrolled in the culinary arts program and I never received any info on their orientation until after the fact and it was too late. It is not very easy to find the info needed online either.

I am close to graduating so I was trying to find out about the process of graduating and transferring because nobody has told me how it works. So I went to the transfer center and all she did was TELL me how to do it at home. I got nothing done at the transfer center. I could have just done it myself at home and saved time. The FAFSA office is probably the worst. Every time I go, they rush and won't let me speak and explain my problem. They assume they know what's going on. Because of that, I've had to go back more than 3 times to fix the same problem. Many of the ladies working there are rude. It's always the same problem with them.

The only issues I've had that lead me to choose "dissatisfied" options were the facts that when I've gone to ask questions at the different offices I sometimes was given difference answers, or very vague answers at times. Many times there are lines of students waiting for assistance and it can be a heavy load on the offices. In one instance I was extremely confused on a certain matter and was given a sort of bad attitude response, and it slightly discouraged me from going back. It's little things like that, that discourage students. Vagueness, and lack of motivation from the people helping can be a little frustrating for a student seeking help from the only people they can rely on. However, the majority of the staff and people from mission are extremely wonderful and inviting. It's just those small moments where fatigue can lead to moments like I mentioned before. But overall mission has a great, caring staff and if it can fix those small things it can easily get a 10 out 10. Just need to be more engaged and that can easily make me change my answers to extremely satisfied.

Counselors(excluding the STEM counselor) did not seem to have any interest in helping me figure out the course that I required to transfer.

<p>One of the times that I had gone to Admissions, I was submitting a request to have a grade removed after repeating the course, and passing it. Because the original class was taken at LAVC, the woman who was assisting me told me that I needed to go there to submit the request. I explained to her that in the previous semester I had submitted the same form at Mission, for a different class that I had also originally taken at Valley, but she said that whoever took the request should not have done so, and that I need to go to Valley. When I got to Admissions at Valley, the woman who assisted me there said that I didn't need to come there to submit the request, and could have done it at Mission. This is exactly what I had explained to the woman at Mission. It was a major inconvenience to have to drive to Valley to resubmit, and fill out a new form when this could have easily been taken care of at my home school, Mission. I only live minutes away. The staff needs to be on the same page about policies, and information that they give to students.</p>
<p>Walkin's are pointless; you can't get anything out of feeling like you are being rushed through a fifteen minute time limit. Appointments are scarce or are not scheduled conveniently - it doesn't make sense NOT to have appointments available BEFORE the semester starts; students need guidance to make sure that they are enrolling in the right classes OR guidance on what to do if they can't enroll in the classes that are needed BEFORE the semester starts, not AFTER the semester starts and then have to wait for an available appointment 2-3 weeks into the semester.</p>
<p>There are always long lines and lack of people in each department making it difficult to get help but they are very helpful.</p>
<p>Almost 3 years I took my all classes at Mission college and applied in Child Development Center for my son. And they didn't accept my application. I forced to drop my classes in the Mission and took them in another colleges. Which was so hard for me.</p>
<p>For every office the experience was different, it varies when it came to the people, the office and information received. For example in one office the person did answer my question, but that person was not friendly. It was like that person was not people friendly even though that person works to help students.</p>
<p>no everything seems under control. I know if I need help on something I will find my way to get to the place where I can get help with my concern.</p>
<p>I got help anytime I needed.</p>
<p>The academic counseling office is sometimes hard to make an appointment. For example, I have been wanting to update my educational plan and learn the process to graduate this December but I kept being told to call back at certain dates to set up an appointment. Now that I have managed to set up an appointment I am cutting it close to the deadline of petitioning for graduation. It is difficult to set up appointments.</p>
<p>Business Office: When I call, there is no answer. The office does not return telephone calls. Fall 2018 course enrollment, I elected out of ASO. Enrollment accepted my opt out but the ASO fee continued to display for payment. I contacted Student Services, Academic Affairs (Ms Lopez), etc. by email (three times), and as of today, I have received no response. Prof. Vernal did respond to the same email stating "the teacher could make any assignments they wished." If a student calls incidents to your attention regarding a course, I believe it should be taken very seriously and a response with actions to resolve the issues. For unknown reasons, my name has been removed from the computer list printout submitted to my financial aid lenders for deferment. Why should I have to worry about proving I am attending school every semester? I live 100 miles or more from the school and I cannot come to Los Angeles Mission. As I indicated, I cannot come to Los Angeles Mission College to pick up my Paralegal Certificate. I work in other States but my length of stay to work in other states varies (2 weeks to 1 month).</p>
<p>Making an appointment to speak with a counselor is only on Mondays from 8-10 am makes it very difficult to make an appointment.</p>
<p>Student educational plan</p>
<p>I attended Mission College for the first time in the Summer of 2006. I was in attendance for about two years. At that time, I had no guidance or support in relation to my career choice. One of the main problems was that every time I tried to make an appointment to see a counselor, whether in person or by phone, it was a futile attempt. I was always given an excuse such as, counselors are not present, or they're not taking any appointments at this moment, and/or come back another time. The excuses were the main reasons I stopped attending the college, and decided to pursue a career elsewhere. I've decided to return this semester in hopes that my experience is different this time.</p>
<p>The people on each office are very friendly and they like to help when I ask some information.</p>
<p>I never get the assurance or information needed at the financial aid office. The girls on the phone are not trained properly or knowledgeable. I end up having to email/call a technician who has to handle my inquiries and she always solves the problem. It has been an ongoing issue with that office. The people at the front counter are worse and have rude attitudes. This office needs a big overhaul and make my go to gal—Dana a manager and deserves a raise!</p>
<p>The office staff is very nice and helpful.</p>
<p>Need more counselors to help students reach their educational goals.</p>

I had good experience in the transfer center lady is friendly and provide accurate information. In the other hand it took me like a month to make an appointment counseling office/ I was very frustrated about it and sometimes the receptionist are so rude. <u>Financial Aid some people are very helpful and want to help you and some are rude.</u>
I've sent emails for basic inquiries to the financial aid department on several occasions and never received replies. Other than that, everyone is great.
Yes, as a highschool student in college it is very confusing in how they accept my applications. It also takes a long time to get information I need about my textbooks and other information regarding my classes.
I called a bunch of times and no one would answer the phone. Also the financial aid disbursements are really slow
everyone is really helpful in our mission college campus
For things like admissions and records or academic counseling, special hours might be helpful for the first few weeks of class like extending them past 5/6pm to accommodate more students.
It is sometimes difficult to fet hold of a person to talk to or meet with. Sometimes some staff is not willing to help and thwy don't give you much information or help.
I had a really good experience with the last counselor I met at Mission. She tried to help me and guide me through my course evaluation. I am 100% satisfied with her about the effort that she put her towards my future! I forgot her name. Please refer to my <u>history with the counsellors. She needs to be heard of this comment.</u>
The wait time to see a counselor is lengthy.
Financial Aid office needs more help, the wait time is really long just to ask a question or get information.
I essentially had to insist to see a councilor again because the councilor I met with previously was not very helpful and didn't give me the information I was looking for. Then they couldn't make me a appointment, they asked me to call next week.
The councilors need to be more informed I talked to 4 and they all gave me different answers only one seemed to know what she was doing. I had to look for most of my answers on my own.The staff needs to be more professional and not rude about things.
I attended an appt that i had with a counselor, as soon as i entered her office she told me to hold on because she had to take care of something on her phone. Right away I felt like my time was not being honor. I understand at times there is emergencies, but she was on her phone literally for about 10 minutes, while I was just sitting there. It took a lot of me not to get upset at her and leave. But i had been trying to get an appt , I really needed my educational plan. Because of this experineces and past experiences with counselors attitudes and not being welcoming when I need of their services, I have now became very hesistant to go with a <u>counselor again</u>
Everything was adequate, accurate, and streamlined.
I ordered my books online. It took about 7 days to get a confirmation email to be able to pick them up.
I had only an experience about obtaining technical support. It took me more than half an hour and I did not get any response.
Have more lines available to answer phone calls
Career center did not have information on any of the internships I asked about
A counselor not being able to help me because he didn't know info on health science so i had to go to another counselor
The financial-aid office needs a reform on servicing students.
Yes, tutoring is needed for science and math which is extremely limited. Example: in math, you only get one question answer and for second question to be answered you need to wait until the tutor finished with some of the students because there's not enough tutors.
Financial aid does very poorly and are very rude to you when you need help
There have been times, when I make appointments for counseling, and I still have been rushed through the appointment and leave <u>without a clear understanding of what I needed to find out about my classes.</u>
Telephone calls made to receive information are most of the time not answered, have to leave voice mail, calls not returned, unless <u>appearing in person</u>
Please get more academic counselors so we have more access to them
I was transferred 7 times once when I called about the CLEP Tests. That is because it's handled by the other college when I transfer. But no one knew anything about it. There is no phone consultation for counseling. Anything that causes me to have to leave work <u>early is a problem. We need people working on the weekend.</u>

The counseling center is probably the resource I use the most for my circumstances. Their staff has always been helpful and friend and I have called the office multiple times. They were able to address my concerns or it was a matter I had to come in person for. However, I did find it frustrating during the summer because I had to go to the counseling center multiple times due to office closures. Or some days, I would be in my car, ready to go, only to realize that the counseling center was closed that day, even after I checked the hours ahead of time the day before. Although I do understand that since it is summer, there is less of a need for staff, I did find it frustrating to prepare my day around going to LA Mission, only to find out that I will not be able to go that day.
They should have more counselors and try to meet with students and give motivation because school is stressful.
Need to have the office open longer
The front staff in the counselors office aren't the friendliest on the phone nor in person. I never call when I have questions or requests. I usually have to go in to get stuff done which sucks because i'm a single mom that works full time and attend school. I also stay in canyon country so its a waste to go to campus just to get my questions answered.
It was unfortunate to find out that the math that had been suggested for me by the guidance counselor was, considering my major, actually superfluous. Other than, I have received very helpful information, especially from the librarians.
The first time I met with a counselor I felt that she was just trying to get me of there. As I was talking to her, she kept wondering off looking elsewhere. It was a discouraging experience for me especially since I sometimes lose motivation. I suggest re-evaluating every counselor. A person like me requires someone to be motivating and helpful to give me the "push" that I need.
some of the staff is mean
I received false information numerous times from offices. It was very frustrating.
Employees only seemed to know about what they worked in and stayed in that bubble; they didn't know where anything was or who to contact. One day I spent 5 hours trying to get my to-do list done, which required me to go to different offices. During that day I spent one hour sitting at the Counseling Office waiting to be called on, keep in mind, I was the ONLY one waiting. I spent the other four hours trying to locate offices, which not many employees knew about, I had to ask a student. I tried to learn how to be able to use a computer at the school library, but the information desk was closed. Since the information desk was closed, I went to the Career Center because I assumed knowing how to use the computer would be common knowledge for employees that work there; the response I received was "This is the Career Center, we can't help you with that, go to the Information desk." I responded, "The information desk is closed." The answer received was, "I'm sorry I can't help you." I needed to ask a question at the Financial Aid office and there was only one employee at the window at 9am for 5 students. I went back at 11am and there was still one window open, this time for at least 10 students. WHY are there multiple windows if only one employee is working the window?!? What do the other employees do? If the services are for the students, then why is there no focus on helping the students faster and efficiently. There needs to be some sort of change, the College was made for the students, yet we get the shorter end of the stick when it comes to getting information and help. Obviously, not satisfied with the school at all.
Still haven't received proper counseling
Being able to contact and communicate with the professors about the variety of classes that they offer and how much relation it exist in between for the knowledge and carrier improvement of the student
Financial Aid has a very long line of people and only 1 person at the window. Very nice lady but still a long wait.
20. Are there other types of services you are interested in receiving?
eligibility or pace programs, gpa holding me back although units received. classes no longer prerequisites towards major.
Counseling on student loans for when I transfer to university.
Mental Health services
I am interested in receiving a transportation service by Mission.
Dance teams should be implemented, more food options, first generation program, additional financial support
eops
When it is time to apply for FAFSA. I would like it if they have more workshops.
Support for working moms.
Tutor help
Dream resource center
Somewhat like a mentor and a meeting one on one with a counselor ASAP!
Financial Aid

Grants
Help with older students returning back to school
How to apply for scholarships
I wish there was a book loan program (like Antelope Valley College's). EOP&S is great and does help, but or bookstore is often times more expensive than me just buying it myself. The only problem is I usually don't have my own funds for that.
Financial aid
Honors Program
eops
Foster youth
Financial aid
EOPS
Metas
child care when I have to take test on campus
CaIWORKS or EOPS/CARE
Childcare
M9ney
scholarships
Financial Aid
21. Are there any comments or concerns you have about the services available at LAMC?
There is no in-depth information give about these programs. some of the i didn't know existed of know what they are for.
Some of the changes at the school are not very convent for me. Also the fact that the school started the whole you can only purchase current things only at the school is not financial. Prices are to high at the book store.
I have had to deal with the DSPS office and it is the most poorly run office in the school. The receptionist is not careful and makes mistakes almost every time I have attempted to schedule something. The counselor Adam Serda is good and caring. The head of the Dept. is also good. But trying to get through on the phone, or make an appointment is ridiculous. You should try it and you will see!
I am very glad that there are so many services offered, but until this semester I was not aware of many of these services.
While the Promise Program is extremely helpful in proving support and help for students it could improve by becoming more organized.
Mission College should provide access to a bus,trolley, or bicycle rentals as transportation for students from one side of the campus to the other.Since there is a gold course taking space between both side of the campus, a transportation service would help students reach there classes easier.
There should definitely be more athletic teams, such as dance, or clubs/ organizations that prepare students to be healthy and social. I also believe Mission should do more events and create school culture. I also believe that when people set up booths at the quad they should have more enthusiasm because of course no one is going to stop by if you look like you don't want to be there.
Financial Aid & Admissions should work on their customer service and patience with students of various educational levels and cultural backgrounds.
I would like there to be some type of work study created to allow our Dreamer students to be allowed to work on campus. Since we file California dream acts application we cannot enrolled in work study and reaching out to CALWorks they do not help you if you do not get government assistance and they will not give you useful information on where we can possibly go.
They need to offer dream resource center for fall
There are some services listed that I would be interested in, but again, I don't have any info on them or know where or how to get additional info.
Promise
Your tutoring services hours should be extended in the evening and provided on Saturdays specifically math
More security and lights by the math and science building and gym
I am upset that W's are hindering my eligibility for financial aid. W's from when I was in high school, and should not even be counted towards my culmulative GPA. Now I have to petition this, and wait a month and a half for a response when I am in dire need of this assistance.

I'm part of the Metas Club, and I am very satisfied with the transition they facilitated as I was entering into my first semester of college
Some counselors that are employed at LAMC should not be counselors. The whole scheduling of appts for counseling should be rethought. More tutors are needed for math. More availability for core classes is needed.
There is a limited amount of computers available in the ASO center.
I have no comments, they were very helpful.
I contacted the Disabled Students Programs and Services during Summer 2018 and left messages with no return call. I have a disability which plays an important part in my ability to complete assignments. After several calls, I spoke to someone who stated just provide the school with a doctor note. The problem was time and scheduling a doctor appointment with my doctor, providing Disabled Students Programs with my doctor note, bring or mail the doctor note to LA Mission, and the end of the semester would be present
I just found out I made the Dean's List and I have no idea what this honor entails nor was I notified.
Counselors to be more available for the working class citizens.
I was not aware of all these programs. I have one more year, I will try to go visit a couple of them before I leave Mission College.
I didn't even know all of these services were available and it makes me pretty proud to be a student here. Good job Mission :)
Need more people in the financial aid office. Students tend to wait on average of 30-40 minutes in line. If we were able to open up another window we could possible save more time for students and we would be able to create more jobs for students as well.
There is a woman in the Disabled Students Program Office, who's name is Miriam. She is very rude at times and tends to sass people a lot. I have had incidents in my past where she was very rude to me and where she made me feel as if she were talking down to me only because I was disabled. I really did not appreciate it. I still see her until this day. Nothing was ever said to her and no one ever did anything about it. I had complained about it but it was just shrugged about and everyone went on with their lives. When I see her now, after I had complained about her, she doesn't say a word to me.
I was denied EOPs even though I come from a single parent low-income home with good academic standing but my other classmates with both parents and stable income were accepted.
I don't think these services are very visible to a lot of students. I didn't know about a lot of these programs/no one on faculty or staff has ever really mentioned any of these services to me in the year I've been here.
I am asked if I was ever in a foster home and I answer "yes". Regardless of my age I WAS STILL A FOSTER YOUTH and NEVER returned to my parents or given a legal guardian or adoptive family. My current age should NOT matter as I was STILL a child in the system. My current age does not make anything easier than at 18. In fact it is tougher. The fact that I have been discriminated against due to my current age does not change the fact I was in the system and NEVER taught how to live a normal life let alone receive a complete education. This makes it MUCH harder
Better education on the services offered. I haven't heard of most of these listed organizations.
The front-desk of the DSPS center needs some reform on servicing DISABLED students.
they don't offer a girls basketball team. it would be better with a team than just the class.
I would like help from an Armenian speaking counselor and be able to make appointments few weeks in advance with a counselor .
child care when I have to take test on campus
I have been on the wait list to receive childcare for my 10 month old baby. It's been months now and it is a burden to me since daycare is expensive. Perhaps contracting with more daycares outside of campus?
I don't have any information on any of these services.
How can I apply for financial aid if I live on my own ?
23. Are there any comments or concerns you have about the facilities, security, or services available at LAMC?
clean up the INSTRUCTIONAL BUILDINGS
There is not too many study spaces besides the library is the biggest one. The outside lighting is adequate but I'm not sure if its up to the college to inform of the street lighting regarding the streets surrounding the college. I almost got run over trying to cross Harding st. and Cranston ave. I was halfway across so it wasn't an incident where you can say i ran into the crossing to quick or i wasn't looking i don't know what the driver was thinking either. Regardless, it is very dark in that area and a lot of students park around that area which is of concern
not enough handicap parking close to classroom upper campus
The Sheriffs Deputies need to patrol and monitor inside the student parking garage. Many students enter the garage and drive through it at unsafe speeds. From my observation, students do not obey any traffic arrow signs painted on the ground to safely direct traffic.

would be great if the cafeteria offered sufficient vegan/plant based options :)
Because the two campuses are so far apart from each other (the Gym/Math building and the main campus) there needs to be MORE lighting on Eldridge between the campuses. There are street lights, but there are many trees and large areas of darkness. It's scary out there. If the school is going to expect students to walk, or travel on foot or scooter between the two campuses at night, there needs to be lots and lots of lighting to keep it safe. Sylmar is not the safest area to begin with.
I feel that there needs to be a traffic light near the exit of the main campus in the afternoon it is difficult to exit and a lot of people don't pay attention
when taking night classes it's scary walking to the parking lot because its dark and we don't know who can be out their especially for girls, wish there was more assistance to your car.
Brighter lighting would be beneficial near the Child Development and CSB.
Mission College should provide access to a bus,trolley, or bicycle rentals as transportation for students from one side of the campus to the other.Since there is a gold course taking space between both side of the campus, a transportation service would help students reach there classes easier.
campus maps need to be updated, I got lost finding my first class in this campus
I really like how they added trash cans from the walk from the upper campus to the lower campus.
There should be a police officer walking around campus during night time classes because I hardly or actually NEVER see any security at night and that is when we most need it.
Some building are adequate and up-to-date others definitely need work, but i do realize it is in the works.
Parking lot at CMS is dark at night
Bathrooms and trash cans should be cleaned and stocked regularly. It would be great if the college had an app where students could send messages to building personnel to inform them of what is needed or lacking.
we need a stop sign or light by the parking for cars to exit , I feel cars exiting are going to crash every time i enter the parking lot
I really wish there were some gender neutral bathrooms on campus. I am transgender nonbinary, and feel uncomfortable in these situations whether it be needing a restroom or using a dressing room in the AMP building. I've heard that the topic of gender neutral or all-gender restrooms has come about before, but never been pushed through. I haven't known who I can talk to about it, so I thought I'd include it here. It would help me a lot and probably benefit many others on campus as well.
some of the newer buildings are starting to show their age and should be maintained better. Also, why do the urinals in the Culinary Arts building not have deodorizers in them? They are waterless urinals and smell really bad. Also, there should be paper towels available in the restrooms, not just the air blower.
More security and lights by the gym and math science building
The is never enough parking, and it takes up to 30 minutes to find a spot sometimes. The older buildings are extremely hot during the summer, and have no air conditioning. The bathrooms are not always maintained, and stalls are frequently out of seat covers and toilet paper. The tables and seats in the cafeteria are always dirty, and I end up having to clean the table that I sit at everytime.
Just make sure soap dispensers are filled filled in the Instructional bulding bathrooms.
there should be more light at night where the golf is because it get really dark. i think there should be a sheriff on the side by the cms building for those that have night classes and have to walk to the main campus, just for safety.
Food service needs major improvement. Bathrooms are always filthy.
The water filters for the water fountains should be changed more often.
There are not enough available study space in the center for math and science.
The collage is safe and clean, i have no concerns.
classrooms lack of technology to be able to direct a well oriented class. there is times when teacher want to show a video but they are missing cables or computers are not working properly
I have never visited or taken hybrid or traditional classes at LA Mission. Due to my job, travel, and personal life, I can only enroll in online courses.
I feel that the facility needs more lights, specially at nigh time. It can get very scary.
the facilities are very clean and the lights are everywhere in the college , the sheriffs are available all the time , the services are very good to offer in each students
At the evening the restrooms are run out of toilet paper and the restrooms are so dirty.
Excellent Job, very satisfied with these departments. "A"
Amazing that staff needs some recognition!

Just the parking - I do try to get permits, but if I can't it's a LONG walk. And I can't exactly leave work earlier to find parking because even then, it's still not guaranteed.
we need bigger desk, some desks are too tiny, folders/notebooks dont fit
No complaints, it's a very clean and up to date college
I think having a more open foyer area with tables in the math and science building would be more helpful. Having more study spaces around cms would be really beneficial for students.
offer more bio 6/7 classes in evening
we need more free parking
More lights on campus couldnt hurt
More food options on Mondays & Wednesdays
Elevators in parking lot break down a lot. Chairs in classroom don't fit larger size adults.
The school is beautiful.
Although I do feel safe while at the premises, I don't usually see security guards especially in the evening. Would like to see more drills or displayed information in case of emergency. Earthquake, assaults, gunman in premises, general security
I am not sure if I have not explored the CMS Building at LA Mission College enough, however, I would prefer better study spaces. The areas that they have on the first floor of the building seems to be more of a "waiting for class" space instead of a study space. I think the tables and chairs are not really meant or suited for studying. Although I do not need to use this area much, the times I did use it, I did find it a bit inconvenient.
I love the janitors they're really nice and helpful
The area outside of the math and gym building needs a little more light with the four way stop. It worries me because I could run over a person if I can't see them. Also the street parking isn't lite that well and is very dangerous.
I really like this college
The lighting in the driveway behind child development center is not working, unsafe for students to walk to Hubbard. Strong odor of gas from pipes at the child development center, and complaints have been ignored for a long time. The odor is also unhealthy for the children. It needs to be investigated more fully, not just with equipment that doesn't pick up the leak.
Amp restrooms never have paper towels.
parking tickets are expensive for unemployed students if you forget to display you parking permit
36. Are there any comments or concerns about your academic experience at LAMC?
The Math and Science instructors I have had so far have been far too oriented on formatting and formalities rather than content, especially in laboratories.
I do not have any concerns, I am proud to be part of Mission College.
College is all about the instructor. Period. End of story. If you have a good instructor who cares, is organized and follows through, then you will have a good experience. If you have one who doesn't do those things, then you will have a bad time. MOST of the instructors I have had, or my children have had at Mission have been good. Or at least, fairly good. Sometimes they push their personal political agenda, and ideas on the students. I don't appreciate that. But most of them are good.
I think there should be more promotion of clubs to boost morale and participation on campus. It seems this campus does not have much involvement.
some college instructors should take the student's mental health into consideration. Some students might miss or need a couple days off of school because of their mental sate
There should be more tutors offered. The library should stay open longer. More classes and tome slots should be offered so that students have options. Lack of courses offered for students to transfer on time. Professors need to be for the students! Work with them!
I've been to Pierce College and Valley College, and this is by far my favorite college I have attended. I really like the instructors here and they seem more approachable and seem to want to see students improve. They care about students here too.
make student portal available for phones
The biggest concern would be the lack of classes offered for specific majors offered. For example, looking at the college catalog one can see a variety of options for specific majors but each semester a small amount of classes are offered from the list. It makes it difficult to fulfill educational goals and often discourages students due to lack of evening classes.

The only concern I have is that certain programs or classes aren't offered at a variety of times. As a biotech major the course is only offered at one time frame at the moment ,which doesn't allow me to take the course since of my job that I need. Other courses also have that issue that there isn't a variety of time options to take, for example having one time in the morning and another in the evening for students who either work in the morning or afternoon would be a HUGE improvement. It makes it tough to have a great academic experience when the courses you need are not within reach and are not flexible when offered.

Stop cutting classes!!! It seems that there are fewer classes every semester. There are hardly any CAOT classes this semester.

Not all my instructors are approachable. When this happens its kind of hard to want to ask questions or participate in class. Another thing, that is a big inconvenience is having to go on field trip when there is no transportation access provided by the school or instructor. I think there should be a bus rented provided by the school since it is a field trip and during school hours. I really don't like this idea of not having transportation provided because not everyone drives or has a car. I think it is too demanding, it would be better and easier, more safe if field trip are like they should be as a class going together, with transportation provided going on a school bus. I don't like how the system for printing changed. There should be an option to add money online to print instead of going to the business office, which I've been informed is the only option. I think it would helpful to do that on our student portal and be able to check our balance also.

I have a very good time and fun in Mission collage.

There seems to be some confusion about the status of online students. Students enroll in online courses for many reasons such as: working hours, job travel, different time zones, travel time to get to work, access to internet when in hotels, and family/personal obligations. It amazes me when an instructor makes assignments at the beginning of the week, reminds you to look at the syllabus everyday because they will be adding assignments. I cannot adhere to it because I work 10-12 hours per day and I cannot view emails. Instructors must realize people take online classes for a reason. Other instructors tend to make up assignments with no clarification and they are assignments just to take up time. This semester one of my instructors mentioned on Day 1 and the syllabus indicated she would group the online students in a group to create and complete a Marketing Plan. The first week of the semester I attempted to make an appointment with the instructor but the instructor was not available until the last day of to drop the course. When I discussed the assignment with the teacher, the teacher instructed me to drop the course. I wanted to drop enrollment in that class but there were no classes available for me to add. The assignment has been unsuccessful for a group to complete. I believe the cause stemmed from variations of availability to work with another student. The students who were assigned to work with me were not responsive at all to working in a group. The instructor on the other hand, makes a lot of assignments which cannot be completed due to the assignment requirements and expectations. I do not understand when the instructor thinks students have the extra time for her make normal assignments and complete a Market Plan.

Don't let teachers say that they don't care if you pass or fail because they get paid the same. It makes their class intolerable and a joke. MR Riesberg has stated this numerous times.

All my professors make it inspiring to continue my studies here at LAMC

Every teacher I have had a Mission has been wonderful. They grade fairly and have high, but equal expectations from all students and it creates a wonderful environment to push myself in.

LAMC should have more homework workshops or studying hours on campus with many tutors to help, not only one because theres many students that need help and one tutor isn't going to do it. Plus we should make it more aware that theres study hours or homework workshops going on because many students don't check their email.

I know math and science has tutoring for those courses but not sure if subjects like psych or socio have similar things

I had an excellent academic experience at Mission. Thanks to all the lovely professors and the last counselor I met maybe in 2018 or 2017.

A strong accent makes it difficult to learn especially with math. When the majority of the educators have a heavy accent it can make many of us stall or receive lower grades due to the communication. This is a major issue with the math department at Mission College. (No prejudice towards any specific instructor, it is just difficult!)

The professors really care about the students long term success. They do A LOT with the little they have been given. Professor C. Y. Harris has changed the way I look at career possibilities and opened new approaches for me to achieve my long term goal.

I am a budding elementary school teacher, but there are some professors that make me question tenure. I would like to know where I could voice a concern, and also the appropriate party to direct this concern toward.

My only concern is your counseling team. I believe ALL of them should be as equally helpful as the other.

My only desire is that teachers raise the standard to a college level, rather than a high school level for their courses.

43. Are there any comments or concerns about your online course experience at LAMC?

I strongly encourage online/virtual office hours. One of my math prof did a facetime style office hours with the whole class a few times a week. For those of us who took an online course due to busy schedules (basically all of us), it was instrumental in helping those of us who were struggling to better understand the coursework and succeed in the class. The prof preferred it because he didn't have to drive to the campus just to sit in an office for hours with no one showing up. I would love it if more of my online and <u>ITV classes did office hours like this</u>
The increase in online classes has helped my educational goal greatly. I would suggest having more online classes available.
Online classes are the best when balancing life.
See my earlier comments about regarding limiting classes to Online or hybrid being inconvenient for those with certain visual disabilities- especially, when the text is an online only text and all work is done on the computer. This semester has led to a series of migraines which have become more frequent and longer in duration as the semester as progressed. It has affected my ability to keep up on the reading and the past several weeks has affected my work. The past five minutes of taking this survey had become difficult, but would not have been had it not been for the online reading this semester.
If the class is offered on campus I would choose it, but some classes are just online.
Please remember students are not attending a traditional day course and students are taking online courses for a reason. Some students are enrolled in multiple online courses. I believe instructors should evaluate and take into consideration the time required to complete assignments rather than focusing on the number of assignments the instructor will require students to complete. Testing is another great concern. We are given 20 minutes to answer 20 questions. The type of questions are asked include dates and percentages (statistics) and the chapter reading consists of 45 pages. How can an instructor fairly evaluate a student asking questions (statistics) of this sort? Taking a test makes some people like me very nervous. My nervousness comes from having 20 mins. to answer 20 questions and I have no thoughts as to what will be included on the test. What puts the icing on the cake, is the fact that students are not allowed to review or alter responses during the 20 minute exam. Instructors need to get serious, if the chapter reading is large then extend the test time or reduce the number of questions.
I enjoyed online courses, very convenient for me.
I wish there was more online classes and courses available
I love them, they are super convenient and I wish more classes were online
Every online course has been amazing. There should be more of them. It makes furthering ones education easier for those of us who may work or have families and are able to further our education within a specific time span. They are great!
The interface could be easier to use & understand
I've had great experiences with Mission's online courses.
Classes should be tested before being pushed on to students. It feels like too many instructors don't care that their classes is not perfect and won't fix the bugs in canvas and other. Please inspect as a student to maintain quality.
I really enjoy online courses at LA Mission College. I hope to see more in the coming semesters! I was also thinking about taking a course regarding Critical Thinking Psychology. I believe the course name is Psychology 60? However, I do not think it is offered at LA Mission College specifically. I did not want to take it at a different campus, just because I was used to LA Mission College. So I think it would be wonderful if the online course catalog can expand and include more courses. Thank you!
I love my online course with Dr. Crozer. She is the reason why I decided to take her again online.
44. Please describe the one or two things you like best about LAMC.
It is right down the block from home, location.
I have enjoyed every professor I have taken at Mission and they have all been wonderful and helpful. I also highly value the Math Tutoring Lab in the CMS building.
distance , teachers
Mathematics classes
What i like best is that it is a close community and most of the teachers do try to help us learn the subjects they are teaching and not jut go through the book. I like that there is sufficient space in each classroom to be able to learn and have the teacher be able to focus on the class versus having too many students and not enough close attention.

teachers and staff I respected the most are ones I can relate to, very humorous yet very serious on the subject, the balance is almost always there. humor helps people remember things unintentionally too. but making sure the teaching is clearcut and no back and forth unless relatable because you won't be able to keep a focal point. Sometimes they have better methods than what the book provides, or much better ways of explaining things. Its like cooking not only are they showing you what they are doing/teaching they are telling u why it matters (if P, then Q) format and using examples which show its importance. Having the awareness to not teach some chapters and replace that time focusing on the more important ones, even if it is repeated in a sense.

the teachers are nice and really help and teach

One thing that I like best about Mission College, is the welcome environment it gives its students. This college really makes me feel accepted and comfortable to learn new things and talk to the individuals in the campus.

Clean and organized the facilities. Approachable and knowledgeable employees.

1 to 2 friendly people it's better than being home

One thing I like is the diversity of courses offered.

Small campus, good professo

The staff greatly advocates for the students which is something I value as a student myself. I always feel protected and can rely on them to provide any information I may need regarding my courses and educational journey here overall.

the teachers and the office staff are friendly and they help you understand whatever you asking them.

I like the variety of courses, and the place in general.

I can got my GED Diploma because I enrolled in class of GED, and I got my citizenship because i enrolled in class too.

one thing i like from mission is it is good place to hang out and do what is best for me

The LA Mission college is very welcoming

My class schedule.

Student parking Clean campus

Friendly

The new building the programs for my AA Degree

It is a small campus that has a family like feel. it has the best staff, instructors and food.

It is close to home. The classes are well timed for a busy mother of 3.

I like the design being done in theatre, because it keeps me stay motivated, on top of my game, and prepared for the future. I like the art classes because they are fun, help me push forward in my studies, and teachers are awesome.

I love the theater arts program and all art instructors I have had so far. Not only are they helpful, but they are inclusive and interested in involving students in many activities, even students who are not art majors. I also enjoy the library, it is quiet and clean and the computer lab is well maintained. Tutors in the LRC are very helpful and kind.

the food variety of options for class times

The child development center.

At Mission College, I feel the sense of community when events are held on campus and student run organizations are spreading the word of what they do. Mission College shows me that I am a leader and am able to dream big.

I like how clean the campus always is and how friendly the staff and instructors are.

friendly people, nice staff

Counselors are very helpful

I like every thing from Mission College.

Diverse campus and welcoming.

The teachers are very welcoming and very understanding of your needs.

I like how Mission College has updated buildings. I also like the outside sitting areas where you can study or relax.

LAMCC caters efficiently to their students

Bitches and knowledge

The Professors seem to love their jobs.

It's small enough to know people and instructors, but large enough that a lot of different things are offered. It's very close to my home.

Close to home, easily accessible through public transportation, and low cost tuition.

variety of classes that fit any schedule campus services like library and the gym are very useful

The courses offered and how small the campus is.

The reliable and easy to access website and student portal. Also, the staff ranging from the custodians to the professors, and office workers they are all very nice and easy to approach for whatever we are in need of.
The convince of its location
The instructors I have had so far and the user friendly registry
It is clean campus and up to date with buildings
My accounting 1 instructor, Daniel Friedman, has made his course amazingly fun and interactive. It changed my view about taking classes and learning. I was happy to see a cafeteria but was hoping for more food options. The affordability is what brought me to Mission and is what will keep me there.
Mission College is affordable and close to home which is very convenient for my situation.
Enrollment is very easy & the school itself is affordable
The atmosphere
the opportunity to take the online classes. the overall college friendly area.
My Child Development instructors have been great!
I enjoy the atmosphere when I am on campus. It is a great environment for learning and I feel comfortable to study on campus. I also have enjoyed the recent increase in online courses.
Dedicated instructors
Friendly staff, helpful tutors
It's a diverse campus, LGBT racial diversity. Fast wifiiiiii
What I really like best about Mission College is the help that they give you in the Financial aid and in all the other offices. Also the parking lot that there is always a lot of space there.
Online classes
I like Los Angeles Mission College because the class structures are organized which allow me to not be stressed and easily understand what is required of me to do.
-Nice staffs -Feel safe
I like the atmosphere of the college.
My professors care, they explain material and expectations properly. The campus is clean and I feel safe walking around the campus, specially when I see sheriff agents patrolling the campus.
They offer so many resources for students to use for whatever they need help with. Also they offer so many opportunities for students to grow like organizing job fair or taking students to job fairs.
small, quiet and peacefull
I like the professors in Mission College and the Child Care Center.
That the teachers are helpful and encourage you to try you're hardest in doing your projects
The Professor are excellent on explanation on what going to be in this course. The professor will help you if you have any problem or if you are having a hard time in the course they will get extra help for you , or they will direct you to the help you need.
I think that the campus is nice and well maintained. Every building in the main campus fairly close to mostly all classes.
Very helpful and makes you feel welcomed.
Mission College has excellent qualities but the professors who teach at Mission are by far my favorite aspect. I have taken classes in multiple campuses such as CSUN, Pierce, & Glendale CC. But the professors at Mission each have their own uniqueness, passion, but also amazing personalities.
Well one thing I like about mission college is that students don't really have to interact with others. And it's not that crowded unlike high school where it's always crowded. I have anxiety so it's cool that there isn't as much crowded places
The two best things enjoy about this LAMC is that it easy to obtain information and know where each building is located. Furthermore, class sizes are adequate were their is a great enough learning experience and interaction with the instructors.
Study People
The community is for the most part friendly. I also appreciate some of the staff working here.
I like the organizations offered on campus, such as eop, metas, and the transfer enter. They are very helpful with the students and being respectful and supportive.
One thing I like about Mission is the people that work on campus because they are extremely helpful and friendly. I also like that my classes are very accessible.
The clean campus and the nutrition courses i am taking this semester.

facilities employees are very welcoming and give you any information that you will need the child development professors are very great guiding the students to the right path and guide them in any concerns they have as well
It's not huge. You can get around without having to walk too far. The area isn't busy, so it's relaxed and clean, the bulding designs look fairly modern.
Toutoring helps a lot if something is not understand they are more than happy to teach you
amazing instructors, and very reliable school.
The professors actually help you get where you need to be. The resources available help students achieve their efforts.
The instructors here are great and seem to care more than any other college I have attended. I also like that the building here are kept up and seem to be newer.
College learning environment above average. Excellent clean and modern facilities . I love most of my instructors and some are very competent in what they do with admirable people skills. Most of the students, sheriffs, instructors, faculty members have a positive attitude. The Dean, V.P., and the President are nice, approachable and down-to-earth persons. I have spoken directly to all of them. This college facility has great potential to be on the number one spot, across the board, and wish them the very best of luck. Keep it up!
I like the a handful of the instructors I have had a chance to meet.
Friendly staff Organized
There is a variety of courses that are useful for future career work.
1. Close to home 2. Started my schooling here after high school and I wanted to go somewhere that I was familiar to 3. The campus has always been well kept
Environment is great to be around. The people are very respectful.
I really enjoy coming to class to learn and the distance its from home.
1. I love the science center. 2. I love and admire EVERY science professor I've had the honor to be their student.
The instructors are very helpful.
Cafeteria food made by the student chefs. Library.
I like that there are counselors that help you out when you need it. The information that they give is reliable and accurate.
-Alot of the professors I've taken are genuinely nice and care about their students. -There are plenty of food options on campus that gives people options.
Counseling (EOP&S), library
Parking lots and staff
i would like to say the los angeles mission college is located in the great area calm and the classroom are clean especially the CMS BUILDINGS
I love the campus, it is always clean and it's the perfect size. Not too crowded . I almost never struggle to get classes that I want or need.
Proximity to my home EOP Program
The faculty and the convenience. The professors, as well as the counselors and various other faculty members, are ready to help and make you feel welcome. The college is also close to my home and helps you financially.
Most of the staff is very friendly and they take the time to work with you. They want you to succeed so they give you all the resources they can to help set you up for success.
One thing I like about Mission College is the atmosphere there, it's calming and quiet. I also like that it's close to my house.
1. Location 2. Is growing
-its big -affordable
The services the DSPS offers to disabled students. The program TRIO gives students a lot of support, especially providing tutoring in math and English.
Campus is clean and well-maintained. Offers a good amount of classes that work around my busy M-F 9-5 schedule.
One thing I like about Mission College is there flexible schedule. Permits me to have a part time job and continue to go to school part time as well.
everyone is very nice and easy to get know people.
I like the EOPs program. It keeps me in track. My counselor is the best !
The stem program and the building dedicated to it. The tutors!
The online instructors are quick to respond to their email, which clarifies any questions one might have. The counselors are also great.

Clean and small. Many amazing instructors.
1. The Instructor 2. The food and overall environment
all my require classes for child development were well explain. Chicano classes are well explain
The teachers Mix of types of classes
I like that this college is all about our education. The college hires the best teachers that actually care about the students and make an effort for us to understand the difficult material.
The open environment.
I like Mission College because is closed to my house. I'll like more Online courses.
Everyone is nice and helpful.
I like the faculty overall.
I like the smaller size of the school and campus because it allows students to not feel like a number in a sea of other students. I really like the programs and equipment for the culinary arts program!
I've had such great professors and been satisfied by their ways of teaching.
Most professors are caring and want students to scucceed. Each professor has taken the time in and outside of class to ensure student success.
I like everything except parking
What I really admire about Mission the effort put forth by staff and students to work together to make the campus a safe and reliable place for a student to rely upon. Mission offers a lot of different programs and support to students that it's jaw dropping. Mission is doing a great job and would the right motivation and drive can get even better. The affordability and variety really make Mission College an outstanding college.
very great although teacher should give option weather a student should drop a class to get a W or the due last date to drop a class should be extended
Most often the professors are great.
the child development building has a child care center attached right next to it. staff in the financial, counseling office are very friendly.
I enjoy the amount of spaces available for studying and the approachable attitudes from professors.
The distance from my house and the help that can be received to succeed in school.
The Computer Science professors
What I like about Mission College is the public parking and a clear map of the campus, which makes it easy to navigate around. The buildings, for the most part, are clean and the events held on campus are fun to attend.
The professors and campuses are fantastic compared to other community colleges.
What I like best about Mission college are the classes an professors
Resources and opportunities. There are a lot of resources here at Mission like ASO, METAS, etc which I like a lot. I just found out that there are many job opportunities here on campus and intend to look for them. The class schedules are amazing and the availability of taking them in the summer, winter, etc.
My instructors are very kind people, understanding the best way to teach their subject to their students as well as challenging us in a do-able manner.
It's small and some classes are easy
Its location
The professors have been absolutely amazing! They are very supportive, and collaborative. The Health Care center is great too! The staff is wonderful, and very caring.
its local and cheap so that why I go.
The instructors, with one or two exceptions, have been wonderful and helpful. They have been the best instructors that I have had at any college or university. I also like the main campus. It is well designed and not sprawling.
The college is close to my home. I have taken on-campus and off-campus (online) courses at Mission College, and I am very satisfied.
Its location. Academic groups like the Metas Club that helped me transition into college life and providing counseling
EOPS
Classes that are offered at ALL hours of the day. Class size. Student Store.
i like how the college is extremely close to me and how the college is affordable.
- Instructors are professional and approachable - Sheriff's office is on campus
The tutoring services are amazing especially for the math and sciences.

Something I like about Mission College is that all the information I needed was very straightforward. Also all the people I've spoken to are very helpful and very approachable.
Counseling , transfer center, and tutoring. Counseling helped a lot with my figuring out what classes to take. The transfer center helped me applied to the schools I wanted to go too. Tutoring helped with passing several classes.
One thing I really like about LAMCC is the variety of class choices and careers it has to offer. It is very broad yet narrow which allows students to pick a career and then pick a specialty in that career and to me that is great.
what I like about Mission College is the schedule because it is flexible.
It's close to home and the science lab has up to date equipment.
night classes available
The Professor's and staff are always friendly. The Stem program and tutoring program are always approachable and helpful in my academic success.
Friendly Always caring
I like that everyone is nice and helpful when you need help, it's is always clean, and profesora do really care about our education
I like the availability of classes throughout the day.
Professors are very helpfull
It help when we have any question about our courses or carrer
Great professors.
I love all the places there are to study and the cafe.
I have only enrolled in Mission College but never taken a class. I have taken one class at ELAC and currently taking one in WLAC. I do not know if Mission is considered by home campus.
fun
The professors who went to Pacific Oaks in the CD department. The hours they offer CD classes at 3:30pm
The stuff is very knowledgeable. And the campuses are very clean.
I enjoyed both my child development teachers they were both very helpful
The availability of online and hybrid courses.
I have had great professors that care about their students academic education. They are very knowledgeable on their subjects and encourage student to do their best and to continue their education. I feel safe and comfortable in the school campus.
FThe friendly staff
what i like about mission college is the they have computers available for students that don't have access to a computer at home. something else that i like about mission is that they help with any concern we have about processing certain information for example (financial aid, EOP&S, admissions and records, etc.)
I Love this collage, the teachers and professors are very knowledgeable about the courses, the classrooms are clean, the walkways are clean the yards and flowers are beautiful and is always clean.
One thing I like best about Mission is the professors. The majority of the ones I've had were incredibly helpful and nice.
I like the clinic at mission and how nice all the people working in there are ...they are always so cheerful and happy. and I like the aso because it helps a lot with the printing and the used of computers when the library is busy
New programs such as CNA/CHHA, Pharmacy Technician, Biotechnology, Phlebotomy, etc.
Everything is easy to find and everyone is very helpful. Very nice campus. well maintained and teachers are great!
The professors, the resources available to the students, different informational workshops for different academic programs and that there are enough courses provided to take.
I like the fact that Los Angeles Mission College offers online classes and evening classes.
I really like the fact that there are mulyiple times for one class because it allows many to take the same class at any time of day.
I like the overall experience of mission college.
The teachers at your college have been sensational.
I like the oppportunity to take online courses.
My schoool (LAMC) feels like a community. If you need help the employees are always willing to help as best as they can. I have enjoyed my time at LAMC.
The teacher at Mission try their best to help every student. They have extra office hours and care if their students are failing.
The college is nice and easy to get used to.

One thing i like about this college is that the professors are very interesting
The culinary department and the motivation of the students enrolled in it
I like it that they offer different classes. Also, it's very closed to my house.
I like the science faculty. I have learned a lot. I like how there is a student store in CMS. The sandwiches are good and don't taste processed.
Culinary arts program
Campus has a very quiet and peaceful atmosphere ... an the professors are always willing to help a student if they need additional assistance.
Great professors and clean campus.
The teachers, staff, and students. Good services and it's very convientnt and close to my relatives !
I am extremely grateful for the instructors and their own personal methods of teaching. I have learned many methods of how to study and how to use my time wisely. The instructors have always done the best they can to get their point across and help any student who needs that extra bit of help.
Library, and tutoring
The campus is very small and clean
first it is to close to my house and transportation are available any time you need to go to College. the services are very good everybody is very friendly with each students.
Evenig classes, excellent proffesors, and access to campus.
There is a lot of people that can help you with any problem you may have.
The Professors care and the campus is clean and accessible from where I live.
It has a very beautiful landscape throughout the college campus.
I made great friends in my classes. I have gained hope to keep achieving my dream to transfer to a school with my major
The campus is clean and spacious. The staff from the Tutoring were helpful and did help with my educational goals.
One of the thing that i like the most is the professionalism of teachers and they care about their students, and some of them are very helpful and encourage students to pursue their goals(like Education/ Dr. Allen and Janice Silver/Child Development Department)
Coming here to get my education since the whole staff is very kind and supportive
The student resource center helps you out a lot and the people are really friendly when you need help or if you don't know where the office that you are looking for is at they take you personally to that office.
The EOP&S program - the staff are wonderful, the director is wonderful, and the counselors are such an amazing help. When I first joined, I thought 3 meetings every semester felt like too much, but it's really helped me keep on track and to answer questions that come up throughout the semester. I also really like the location of the campus and that the other campus isn't too far away.
I truly like and appreciate the help that is offered to students via programs such as EOP&S. It's the most help I have received from LA Mission College by far!
counselors and professors and security
Variety of different programs Variety of class hours
The counseling experience and Professor Levy, she's the best Professor i've had since I started attending LAMC!
Variety of courses
Really easy to apply and sign up for classes.
I appreciate seeing how active the on campus police are, I enjoy having access to a library with books I need.
It is easy to find parking The campus is always clean
The campus and the instructors. The campus is nice and the instructors are helpful
Very close to home Most of the classes are very easy
Overall, the fact that its close to my home makes it easier for me to attend. Also, the instructors are good and detailed in their teaching.
what i like about mission collage that every one kind not only talking about the student but the staff member they take the time and moment to help you in what ever you need
The thing I like best about Mission College is that they have a wonderful Culinary Arts Program. I have really been enjoying all of the activities that they have had and really look forward to all of the future activities they have in store for us. They have prepped us all for what our future will come to be.
The online course that I took at Mission College was well organized, engaging, and gave really good information on the subject.

Staff friendliness and teachers motivation speaking to students.
- The Theatre Department includes one of the best professors in the campus - The library is a great help to students who don't have access to computers
Very helpful staff and very clean campus.
The food/Culinary program, I wish there were a mini cafeteria near the Math and Sciences building. Also, the Transfer center who deserves more publicity, they have been a huge help on my academic journey and have helped me research and guide me through the transfer process the whole time I have been at mission.
very caring teachers and the classes are always available
Professors are great and helpful.t
How clean the Campus is and how awesome the child development professors are.
I love the professors here. I've had the opportunity to take courses from very knowledgeable professors who are quite passionate about teaching and helping students get the most out of their experiences here and in the classroom.
Short travel distance is the biggest factor of why I attend mission
It is very convenient to have online classes. I wish there was more online classes!
All the professors are nice. They are really good what they are teaching. Give us extra credit for all students who expect to maintain good grades. Always accessible when i need their help.
Peaceful, friendly
Really like all my instructors so far. I love the feel of being challenged in my curses.
close to home. affordable
Cost of attendance is low, staff is always friendly
It is convenient for me
Online classes.
I like that Mission College is a multicultural camps. Students are of multiple ethnic backgrounds and there are different studies which one can choose to study. Another reason I like Mission College is that it is a rather small campus. They offer many courses that allow others to interact in passing.
For the most part I have had great instructors with a couple exceptions. The new additions to the campus are nice and the cafeteria is great.
The proximity to home makes attending Mission very convenient.
I really enjoy how all the staff is very helpful here, compared to past colleges I have gone to. The disabilities office is very welcoming and they made sure that my anxiety does not make me inferior. Also, the tutoring is helpful here, especially in the math and science building.
close to home and intimate class setting
the transfer and career center
I like the support that I have received from professor Levy , in addition i like the services in the libabry and their food services.
I enjoy the atmosphere, cleanliness, and attitude of faculty.
Its local, and I like the teachers.
I like the information office on campus and councillors.
I like SOME of the professors, in particular, the social science professors.
I love the fact that it is really near my home, or somewhat easy to get too.
Good atmosphere academically
Small campus and great professors.
1. The Instructors are well prepared 2. Receive clear information from the counselor about my educational plan
I like how everyone is really friendly. I like my professors
I like the staff, they are all so helpful and always take our needs into consideration. Another thing I like is the flexibility the school offers and the number of options we have for classes for being a community college
What i like best is the teachers and the staff because they are so friendly and kind and i like seeing that in a school
The online convenience
The teachers are really nice and very understanding. The location is great because of the mountains.
The Professors genuinely care for the students Availability of classes
I like the diversity of all the students, professors, and staff. The people working in the transfer center are amazing people.

The teachers for the most part who actually want to see you succeed and their passion for teaching makes classes much more engaging and worthwhile
I like offices asosiates explain well about everything. It is not very crowded
The culinary programs and the scenery.
I like amount of classes available for each individual class.
Like i previously mentioned I attend Los Angeles Valley College and my experience has been great. I been here for about 4 years due to the fact that i only take about 2 classes per semester because i have to constantly be looking for work to maintain myself while i go to school.
I like the size of the campus. It is a small and quiet campus. Easy to navigate around. I also like how the class sizes are not too large. It allows students to have one on one interactions with the professors.
the programs this college has.
reliable
The parking is great.
The clean campus and the ability to take classes when one can
close to my home, friendly people
Student store
I love the student success center. Every on there is very helpful.
Easy to find your way around and class schedule
What I like best are the small class sizes so instruction is more personal as well as how beautiful the grounds are.
Close by
I like that it isn't a long commute from my house, and a lot of friends also attend his college.
The staff is very friendly and helpful
some instructors you can relate too very much. also, you can inteeract with them without feeling intimidated. Instructors understand life happiness and are very flexible.
I like the new art facility, it is always so calming, as well as the cafeteria, it gives me time to spend time with friends.
It's very clean
I like the tutoring programs and library at Mission College.
The staff can be very helpful and the hangout areas are always clean
The quality of instruction and instructors are very professional and knowledgeable
I like the cafeteria and the lively cafeteria it has. I like the student store and how it has everything that one would require.
My experience with the teachers has been amazing. Also, the library resources and workshops have been efficient
I like how the career center works it really cleared up my vision of the future.
I love that the college offers my courses and the area it is in
Tutoring services are really good!
the professors are very helpful especially professor Levy, and the extra help I can get for free at the tutor center
What I like best about Mission College is the amount of effort the school puts into STEM and STEM type programs/events.
The location, the price and the kitchen facilities available to the students in the culinary arts program
Best Online classes
I like the environment and teaching/learning style best about Mission College. I find that this type of learning style is better suited for my learning experience. I find that I can really learn the material in a semester system and connect with my teachers. This allows for me to do well in school.
My biology instructor.
It is not biased to anyone everyone is welcome.
I like how some classes have morning, evening, and even weekend classes
One thing I like about mission college is the teachers. They are kind and helpful.
The Professor's care about your education and helps you when you are having trouble on a assignment. The staff at Mission are very helpful.
The environment of the school is very clam and friendly.
The workers of METAS program.
The overall environment and students that attend are very friendly; also satisfied with the college and staff.

What I like about it is that it's clean and also it is nice.
I like, how I could ask the counseling offices for help and questions with whatever I need.
the professors
That it's a college near my home.
I like how easy it is to communicate with professors or other students through canvas
One thing I like the best about Mission College is that it's affordable and has great professors. In addition, I also like that it's close to my home.
What I like best is the help and support that you get when you ask for help.
They have a very nice friendly staff service is nice.bug school
1. I like how comforting it is 2. I like that I can ask anyone for help
I like how the staff is friendly and always ready to help. Also I like all the options available to students such as work study and other programs that helps.
The staff are respectful and helpful
I like how all the classes are easy to find and the fact that all my teachers are very helpful when it comes to finishing assignments in class or online.
I somehow everything is very organized and I can find any information I need on the website.
I like some of the teachers at Mission College and i like the food the best.
One thing I like best about Mission College is that it is very organized and professional of how well the campus is clean everyday.
The big variety of on-line classes and the student plans to finish and graduate in a timely fashion.
Makes me feel comfortable The communication
All the staff is very helpful and like the humble atmosphere
I really like how Mission really cares and helps student succeed! Everyone in staff is very friendly really enjoying my time at mission ! Everything is at your hands whether it's tutoring, books or computers it's all available!
The variety of classes I'm able to take
First, I think the food at the Mission cafeteria is excellent. That's one solid thing to rave about. Second, and it's kind of unrelated to the school, but the clinic has some of the kindest, most helpful women I have ever met, and it is such a blessing to someone like me, <u>who has struggled to get access to any kind of health care.</u>
Mission College is the closest campus to where I live. It is very convenient and easy to get around.
The teachers are very easy to talk too.
i really love the environment and the structure of the buildings and the views.
My professors are extremely helpful.
The staff will do anything in their power to help you
The environment at mission College is welcoming and safe
Food and nice bathroom
immigrant student opportunities
Very friendly environment.
i like how close campus is to my son's daycare.
staff
The thing I like best about Mission College is that they're helpful with anything you need from your financial aid to some homework.
Very helpful people , extremely kind
I like that Mission College staff is clean and offers help.
DSPS OFFICE ADAM SERDA IS THE BEST THANK YOU FOR HELPING ME MY TEACHES ARE THE BEST VERY FRIENDLY AND TEACH WELL FOR ME TO UNDERSTAND
I like the diversity on campus. I like my professors , I've learned so many things.
There aren't many people on campus which is different than the high school I attended which is nice and the classrooms for lectures are fairly large and roomy.
The buildings are pretty and it's clean.
The thing i like about mission college was the support from counselors.
The access to online courses and I am usually able to add the classes I want/need.
The only thing I like is that there are tables outside where I can study.

well so far the courses I have taken this semester have been good and teachers .
One thing I like best about Mission College is that it's small so things are very easy to find around the campus.
I like that as a high school student I can take college classes for free.
Compared to other colleges Ive been to, finding parking here is very easy and I love that. I also liked that I have the option to take a short term class which allows me to take the second portion during the same semester meaning I will be done with my classes earlier than I planned.
close to home and like my professor
The teachers - they are awesome! They care and teach clearly and support learning
The Food and staff are amazing and the environment is a calm beautiful place
One of the things that I like about Mission College is that is it fairly easy to find the classes and buildings.
Beautiful Campus, Low parking fees
close to my house and nice buildings.
the safety I feel to attend college in general
I love my teacher and how clean the school is.
The school does a great job with providing students with information.
I like two out of three of my instructors
I did enjoy the fact that there was plenty of parking on and off campus. Another thing that I enjoyed about the college was the science building. The fact that we could have lecture in the same lab room shocked me. I was never able to do that before.
Very friendly environment
The professors are very good
How helpful the staff is
45. Please describe the one or two things at LAMC that you would most like to see changed.
higher guarantee for Student Petitions for fourth try on classes
The food options on the East Campus are pretty limited. There are also not many places to just sit and study or sit and eat.
more food choices in the math building
The availability to reach students and be able to engage them into programs and services which i don't think is done to much except for the little huts outside of the quad, but i do think they are improving on this.
The methods or procedures that of which they teach, often after learning im left with the question why instead of just memorizing it, I believe once we know how to input it in examples we remember much more efficiently, once adapted it just feels natural. I understand I could just have disadvantages but this consensus isnt so unique I can guarantee that, haha. Often teaching by textbook or in that certain matter. Having us learn and remember criteria that isn't embracing the main point can be misleading or confuse. (To be honest my Art teacher simply tells the timeline with keywords before his lecture before he takes a deep dive, and that's just one of those examples I find really efficient. Sometimes class gets too in detail as if that subject will be our profession when it would only be needed for a common understanding, Yes its good to know about all of it but if u add that to other classes and pressed time, its difficult at least for me to keep everything in place. maybe having a homework hour when teacher is fully available to interact in a chat room with students, people can simply just view the activity and that would help a lot. maybe FaceTime when it comes to math equations or whatnot. 50/50 teacher assumes all of our free time can be spent on their class, excluding sometimes the fact we have other responsibilities and criteria to comprehend. teaching without taking time to see if each individual is able to imply, even if they ask students if there are any questions, most don't want to participate because once its silent for 1 second everyone thinks everyone understands so most won't be able to react. Usually example problems or pausing dont occur , commonly just carry on. If they do give examples for solving, if one student answers correct they assume everyone gets it. I enjoyed when a teacher would walk around 1by1 to see if the student is making sense of what was taught. This is my approach to this problem, 1 min with each individual I think is a huge significance, some students usually won't even need help which gives leeway, it also gives life to the classroom and has classmates more active and interactive(hopefully productively)
parking for handicap and more classes offer at evening or weekend
Something Mission College should change is they should help make it easier to set an appointment for the counseling office.
the librarians clean the bird poo off the stairs by the child development center
More classes offered for administration of justice
that you can take as many times English and math not to have a limit on 3 times taking the courses.

I think give more information about the services that you give at Mission
the price should go lower from the bookstore
More at school winter classes.
Financial aid staff
A more fair distribution of campus resources across both the main campus and the east campus, and more study spaces.
Some morning classes I would like to take it in the afternoon. Text books are expensive
I would like to see the culinary arts changed when it comes to food variety, food safety and regulations (gluten allergies, food poisoning). I got sick once after eating a turkey sandwich. My sister also suffers from chronic migraines when it comes to eating trigger foods (preservatives, breads, pastas) and it would be great if there was some gluten free food options. :)
I would like to see instruction for science and math classes to be more oriented on content and the ability of the student to comprehend the subject matter rather than formatting. It should not be as difficult as it is to get a passing grade in an introductory science course.
more lighting in the park lot
More online classes.
I hope to see more visual representations such as promotions of clubs, encouragement being shown throughout campus, and overall being reminded that we can accomplish our goals.
I would like to see the construction finished.
I do not like the fact that I have to pay for a math lab so that my professor does not have to grade my assignments/homework and provide me with valuable feedback on what I am struggling with. It is also extremely expensive for a program that makes it convenient for professors that do not have to put any effort into making sure that their knowledge is passed on to the students in order for them to be provided with the success they deserve. Get rid of mylab math. Students are much more valuable than profit. Thank you
more parking
I think that you do not need to make any changes
Transportation to each campus since the walk is quite far.
More Add on possibilities when classes are full.
I don't think that there is anything that needs to be changed at the moment.
vegan/plant based options in the cafeteria and bring back the shuttles
Some Teachers
The counselor's office. make it a bit easier to book appointments and at least try to not turn students away for not knowing why they're going in for.
The parking during peak hours is always a challenge. Getting into and out of the ONE structure, with ONE way in and the same way out is absolutely ridiculous. There has to be a better way! It doesn't even seem safe because what if there was an emergency, or a car stalled in the way?? It seems to me that because the college is small, they get away with lots of little things that don't follow the website. Such as times that the assessment office is open. It doesn't match the website. Times when the DSPS office is open or closed is determined by irresponsible people. If the college was larger, there would be more staff, and these things probably wouldn't happen. No office should close for lunch. There should always be someone running an office. Things like that really tick me off
More student clubs, more frequently updated website.
better accessibility to counseling feel like I'm constantly being told they aren't accepting appointments for certain things or that they're full for the week etc online appointment making for easier scheduling or quick email centers for quick questions would benefit all students
More opportunities for involvement on campus.
I do not think I would change much about the school but one thing is I wish that most of their events that occur during the week are either at later times or at different times because certain workshops take place while I have class.
Please improve your student service in the financial aid office, they can be very rude and no help. provide more math and science classes they get very packed the first day of the semester and we need more.
More ITV and online classes would be nice. Lighting on the street is needed badly. I do NOT feel safe walking to my car at night after my last class is over.
I would like to see the Admissions and Records Office improve as well as the Counseling office and Promise Program in terms of service and organization

The helpfulness of the counselors, many counselors are rude and seem VERY unwilling to help. Counseling office should be a place of guidance instead this office is often filled unpleasant interactions.
some instructors need to be replaced by new ones. the parking spaces should be more.
More snack stands!
I would like for some offices or office information to available on the weekends due to the work schedules of most working adults.
Some instructors are rude
More weekend math classes.
I don't think that nothing has to be changed everything thing looks good.
More classes
I would like for Los Angeles Mission to ffer a transportation service from one campus to the other.
i would like Mission to change their financial Aid policy As a student i am not able to get financial aid because of my parents . I have to put them in my Fafsa even those i live on my own and do my own taxes. There were two semesters that i wasn't able to come to school because of my financial situation.
I would like to see changed the academic counseling. There has to be more counselors that need to help students with their educational plans.
I think something that needs to improve is the transfer center. I've been at mission for four years and I know we have one but they don't seem to be advertised to students like the health office or clubs do.
More information online about services that are available for different departments. Better labeling on buildings.
I would like there to be an increase in the number of courses that are currently available, since this can facilitate the combination of different courses and reduce the number of students per class, which will improve direct communication between the teacher and the student.
That the lunch area should be open alittle more because there is students that get break at 8 in the night and we get hungry too sometimes the hot dog stand is not open at that time
I will change the explanation on the financial aid department i didn't get financial aid this 2017-2018 lack for information when i ask them something was wrong with my financial aid they miss informed me.
I feel that student should not get fined for parking in the El Cariso Park since parking is very hard to find. Especially during the first 3 weeks of the semester. The return policy of textbooks should be more lenient.
Have professors that are familiar with the environment and background students have in Mission Hills.
i want the school to teach the professors about mental issues for their students
I would like to see Mission College offer more variety of courses and programs. Another thing would be to have the student store reduce wait time and textbooks costs.
Food Computers
The standards for professors should be more clearly defined. Classes, course load, and even course material can vary greatly based on each professor's orientation.
I would like there to be more professors that are willing to work with students needs and offer as much support as possible so that students can be eligible to transfer after their first two years are completed. It is very sad to know that because possibly one class was not passed that a student may not be able to transfer and be held back at Mission for a longer time. Keep in mind that for some students financial aid doesn't last forever.
One thing I would like to see changed is the amount of classes offered in the morning; I would want there to be more.
The access to WiFi since there is absolutely no service on the second campus.
More amenities in the athletics building. More trees for shade.
Should look start getting teacher evaluations often because sometimes it's very had to tell a professor what they need to fix
More guidance towards what i want to major. Getting a better idea of what I actually would like as a career.
I want the MECHA and Theater clubs to be taken more seriously, because they are doing the most for this school and helping the community and high school students attend this place. Give them more respect.
There isn't one thing I can think of.

Not everyone is polite or courteous. A few rude and/or careless folks in each department, but thankfully not entirely. These employees assume everybody is uneducated, poorly mannered or missing basic common courtesy attributes. They lack understanding of basic program customer services. One or two chef instructors think too much of themselves, arrogant at times, too bad. Recommend they receive personal relationship building and development skills. I would consider eliminating Math 125 as a G.E. requirement from any Business AA degree or Culinary Arts program. Not needed in the real business world. I have over 35 years of experience in government and private businesses, not only as an employee, but as department head, manager and supervisor. My career experiences were with the Hyatt /Hilton Hotels, Dept of Labor and Housing, F.E.M.A, Raytheon Aerospace, US Navy, etc...This level of Math is way above the required math skills needed to function and succeed as an employee, manager, or entrepreneur. Additionally, there are many programs and software applications to help calculate basic operational business- math problems.

I would like to change the way the information is relayed to the students when it comes to how the services can help them.

I would like to see a program to help those going into a game design/animation field gain such experience for the future

1. Parking for people that take online that need to go to the college for small things 2. Security in the parking lot 3. Longer summer admission hours.

parking lots are always full and student store opens a little after my class.

I'd like to see the older building get updated like the newer ones.

More evening and week end classes.

more places to plug in my laptop

I wish that they could add more classes to art. Sometimes it is hard for me to take an art class that is between the afternoon and evening.

-Some of the Financial Aid & Academic Counseling Office can be pretty intimidating or rude, and I wish they were more approachable. -Maybe harsher policies or more security for people who harass students on campus.

Bookstore staff

Bathroom cleaning

to provide more classes during winter and summer semester

I don't like the class schedules, There's not a lot of selection. For example I needed a certain class but there's only one section available and that section doesn't fit with my schedule. Or if the class requires a lab, the labs are on different days and hours.

Better focus on student needs by receiving better customer service from admissions, financial aid, and the general counseling office. More programs / majors in CIS would be great.

I want to see more students encouraged to reach their goals regardless of their position in life.

I would like there to be more job opportunities for our AB540 and DACA students, we are not as informed as we should be on important issues and we are not really given a chance to help finance our expenses on campus where we can focus on our studies and not have to take on major work loads outside to make ends meet for our education.

Nothing needs to be changed, Mission is a good college.

1. Lowering parking prices 2. extending the hours for Admission and Records.

-hire friendly people -hire friendly/approachable/ professors that actually care about students

Financial aid and more information about it and accessibility. Add more classes in all the subjects. Faster internet.

I would like for there to be more online/Saturday classes for people like myself that work. Also, more classes in the evenings for people like myself that could benefit and not have to request time off work for a college education.

Change the attitude of some of your workers. Open more windows at services like Financial Aid and Business Office

Free semester parking would be great!

their none thing to change mission every thing look ok to me

The financial aid staff and there should be more classes available in the morning. All professors should use CANVAS.

I would like to see more quiet rooms in the stem building. There is only one and it's a bit small. The science tutoring room needs to be bigger that room is way too small and almost every stem major student drops in there for help with their studies but I have been in cases where I can't study in there n get help simply because it's too full. Give them a room the size of a class room or like the math tutoring center room.

The financial aid office staff.

Get similar offices like the financial, business, transfer, etc in ONE place and clearly mark where they are.

Parking needs a stop sign for cars to exit safely in the main campus.

Gender neutral bathrooms
I would like to see more on jobs and parking services. I would like to see the career center send emails more.
Cleaner and maintained interiors for the buildings.
nicer people at admissions and records
I would like to more of the clubs that there is and what they do and how they contribute to the community.
please, please, please put deodorizers in the urinals in the men's bathrooms in the Culinary Arts building (2nd floor)! It would also be nice to have paper towels available in the bathrooms as well (2nd floor). It would also be nice to see lower prices in the bookstore. \$275 for a knife kit that can be bought for around \$100 elsewhere is quite a mark-up.
One, the library. Lack of books and resources compared to college of the canyons or other local community colleges. Two, counselors availability, their understanding of majors and courseeork required and appointment setting process.
Parking
cleaner stair wells, bit more upkeep in cleanliness. brighter colors can be used for a happier atmosphere.
As I stated before I would really like to see Mission College take a step forward and offer classes at a variety of different time slots. A lot of courses do do that, but a lot of courses also don't do that. Especially science classes, I would really like to see that change, in order to help future students have better opportunities and chances to complete college more efficiently and smoother. As a biotech major whose class is only offered at one time slot, this would be a huge difference for me, and others.
math courses to make it easier on returning students
More tutors and better computers.
The usage of textbooks; students should not be required to purchase hundred dollar textbooks if they are not being put to use.
More on campus classes, for example more afternoon science courses. Adding a nursing program would be great since a lot of student attending but are nursing majors.
Better math professors
I would like to see the staff in the Counseling office be more interactive and informed when it comes to helping students build their SEP. They seem to lack concern when it comes to getting the students on the right path. Information about clubs and events should be made more prominently.
I would like to have more math classes available, specifically more night math classes and the same for more math session for those who are below math 115 or are taking 123A, B and c because they only provide this on semesters which is unfair
The bathroom unexplained heat in the mens restroom in the instructional building the one towards the east campus. More flyers around campus about resources on campus.
A change I would like to see at Mission College would probably be cheaper vending machine items as well as a bigger selection of snacks in the Eagle Store but other than that I enjoy everything about Mission College.
Parking lot, cheap textbooks and classes, more security more lights everywhere
More classes for everyone Variety of classes More hours of tutoring
More classes, both on the main campus and online, and more free parking for students who cannot afford a parking pass.
As a person with disabilities, I would like to see full semester evening classes offered for some of the courses that have been limited to online or 8-week hybrid.
I need to get an appointment with a counselor, and it is very difficult.
The college books system is a mess. New books are sold in loose paper form with out binding, and sub par paper. This needs to change for the amount they charge as new. A suggest if it's in loose paper form that it should be sold at a reduced cost.
More street lights for evening classes with sheriffs supervision. More music classes for music major students. An example would be for music composition.
Counseling. Availability of classes. Food.
The bathrooms located in the bungalow area are dirty, and there is no paper towels and soap most of the times. More routine checks should be enforced. It would be nice if Admissions and Records office hours could be extended.
I wish there was more designated parking for students. Also, I would like it if the student store was open longer at the cms building.
Perhaps more guards or security around the CMS buildings, since I take night classes it's a bit scary to walk to my car and not see the presence of a guard to make me feel safe.
Better WiFi

I would like Mission College to add more classes like English, Math, and so many more because it is hard to add a class because they get full easily.
The student cafeteria, and the library. I would remodel the library to be more inviting and modern. The cafeteria needs more healthy options.
printing policy to pay after printing
To avoid closing the student store across the golf course campus. Spring semester 2018, the student store was shut down 3-4 weeks before finals and a lot students had to walk thru the goft course street all the way to main campus to get something to eat while <u>studying in the tutoring centers across campus.</u>
Book rentals
There should be a semroate print centers open everyday for students as it can be difficult to print things in the library when it is close. Another thing that could change is the use of textbook, there have been other students along with myslef complaint that we are asked to purchase a book when we don't use them all during the semester. Considering how hard it is for us to stay on budget and pay for this things we should be able to use them if not why bother even purchasing them
The parking not enough creates a lot of traffic.
Have a better admissions and records service same as in the book store like more smilie people and more servicial
I think i would not change anyrhing
Not to be on waiting list.
More chances to communicate about our major and more on-campus choices for certain courses.
Restroom cleanliness
lights at the quad .Its always dark at night yet we have class in the r=evening .
I would like other classes offered for example CD8. I saw it a couple years ago but not recently. Childcare for students who go to school at night.
I would like to see cleaner bathrooms and more helpful staff especially in library
Offer more evening or weekend classes.
More workshops that help with financial aid. Like how to apply for scholarship or other financial means.
I would like them to have free l'm transportation available for students
maybe have a transportation to the other side of campus so it doesn't take up the time if we need to turn in something or running late to class.
I do not have anything to say about this. Is going great, everything is nice and i think they doing a very good job.
Making events and information known. I feel like l'm not in the know about those things.
I would like the library hours to change to be able to used the computers after 5pm . I would like more outside light on campus because is dark by the time we finish class at evening time and we need to walk to our cars
Better maintenance for the restrooms.
Better parking
I honestly can not think of anything because of such a positive experience I am having at Mission college.
I think that the college needs to hire more general counselors and transfer counselors to assist students in enrolling in required <u>courses for their educational plan and transfer.</u>
have to meet with your counselor/advisor once a semester
I wouldn't change anything about it.
More lighting down the street parking section which runs parallel to the golf course.
Please review my comments regarding numbers and percentages required to answer test questions, the time given to complete tests, and the volume of reading versus the number of questions and the time allocated to complete the test. Also, since the test is limited to 20 minutes/20 questions, allow students to alter their answers (return back to a question). Instructors should understand online students are usually not professional day students, and they are taking online courses due to necessity. Expectations for online students cannot exceed or be the same as required for traditional campus attending students. Evaluate the assignments as to how long the assignment will take to complete and the requirements to complete the assignment. I clearly understand the teacher credentialing framework, etc. but I do not understand an instructor making assignments to keep student's busy. Busy work is busy work which can be very timely and it is not a learning activity.
The INST building and Math and Science department restrooms need to be cleaned more frequently.
There should be a small cafeteria in the CMS building for students who are at the building all day and do not have time to go to the <u>main campus.</u>
I would like books to be cheaper and lines at offices to be shorter.

i would not change a thing
I think it would be nice to see more counselors specifically for the culinary department as well as maybe some cheaper books in the library.
I would like to see more evening classes. Also, more sheriffs protecion at night classes.
I would like to see cleaner bathrooms at the school gym. the showers and bathrooms are dirty. I wish there was more student study rooms in CMS
Have more access to speak with a councelor ... its very stressful having to wait only on monday to schedule an appt.
More professors using Canvas.
More services to help young adults or adults alike to understand college. Services to help high school students adjust to college.
The lights on the main campus could be a little bit brighter to make students feel safer than they should now.
Free parking
i need to see some changes if it is possible to add more parking a lot if it possible to add ESL 101 for the students of ESL 8 because many ESL students are afraid to go to regular 101
Front desk Spanish and other cultures speakers not just Armenians, and clean bathrooms at the evenig.
Change the price of books.
More courses and more online courses as well. I was saddened to learn they cut many courses out of the CAOT program. And I now have to finish my coursework at Valley as a result. It was very disappointing and now a little challenging.
Student teacher interactions. I believe teachers and counselors should be more involved with students and genuinely care about the going ons in student households.
More diversity in cafeteria food. Cultural days celebrations,
The counseling office, more access to see counselors.
People needed to be more friendly in some of the offices such as Counseling, Financial Aid and provide accurate information and be more helpful.
more online courses/ classes
Both the cost of books AND when they are available online. I feel like the bookstore orders their books a few days before each semester starts so there's almost no way for me to try and anticipate what the damage is going to be. Especially for the intermission semesters like winter and summer when there really isn't much of a break. The book store also has problems with having access codes for many weeks after the semester starts. This can be a problem since trials for programs we may need for class last 14 days at best, and sometimes only 5 days. It's just too stressful to try and figure out what is going on. The book store staff themselves are wonderful though. Really helpful with the resources they have and kind. Another thing I'd like to see is in the catalog for the academic year: make a table before each subject or one giant table in the beginning that lists all the classes that can be expected for what semester. It doesn't need to list the days, times, internet, hybrid, or any of that. Just a table that says, for example going back to the Physics 39 issue: Academic Year 2018-2019: Column headers: Summer 2018 (or however the summer lands), Fall 2018, Winter 2019, Spring 2019 List of classes : : Physics 37: (empty), X, (empty), (empty) Physics 38: (empty), (empty), (empty), X Physics 39: (empty), (empty), (empty), X If that makes sense. So students and counselors know what they're getting into with their education plans and if something needs to be updated. It would also hold departments more accountable because they are promising classes will be available during said semesters for that same academic year. Another thing - sorry stuff keeps coming to me as I am typing - can the classes that typically have a smaller turnout be given an option to stay open with 10 students instead of 15? Things like, again, Physics 39. Students are required to take it for engineering transfers to a UC school, but if other students decide to drop out, then it's sort of like "Oh well, maybe next year!" And what happens if it happens again? It's frustrating that classes that are required for transfer pathways don't have some level of leniency to work with.
There should be more classes & programs offered for Theatre majors. There seems to be a large lack of learning available in that area of LA Mission College. More offers would be amazing! In addition, there seems to be an issue with certain male students around campus causing uncomfotability amongst our female students. That should not continue due to its negative causes around campus. There are specific students that I have witnessed myself, seemingly harassing these students.. but I will not go into detail. If your faculty requires further explanation, I am willing to provide such. An email is preferable.
prices more call works help wifi that works and gym opened longer or earlier
More school events
Study groups, homework workshops, something to motivate students to keep on going.
More parking

How a person can sign up to whatever class they want without really knowing if they need it or not.
The process and application in Student Resources Center become easier for high school students.
I would like to see more classes on mechanical trade
In some of my courses we were required to buy a textbook and we did not use it at all. These textbooks were quite expensive.
I would like to see more courses or classes in the evening.
nothing i like everything about it so far hope that if their going to be changes to help student to become their very best
Whoever is in charge of posting new events on the school portal or even supposed to send out emails to all of the culinary students to allow them to be let known when new events come around, should do a better job. For example, we had a festival in the past which I was not let known about until the week of the event. I was so upset because I was also let known that I could not join because we had to turn in field trip slips within 2 weeks advance. That was the only thing that upset me most. Whoever is in charge of allowing people to be let known about any events which may come up in the future, should let everyone know about them so they can take part if wanted
text book price
The on-campus exams weren't too bad but I feel that an online home exam would have been great too.
Price on Textbooks.
- Library work hours need to be longer
Accessibility of Counselors since there are times where I am confused and only need a small amount of time with Counselors but the wait time is too long. Pierce college has a great counseling program where their counselors have various specific time limits like if you have a question and only need to see a counselor for 10 minutes or less go to this line and wait for your turn. More financial aid offices and help; also, I was provided with the wrong information one time which sent me into unnecessary stress to get/do something when it was there all along
-The Chicano studies classes need a building for themselves because there's a variety and they've been spread out across both campuses. - Availability for certain classes is limited because there's only one instructor and class, making it difficult to enroll in classes that I need to transfer.
offering a bit more classes during winter or summer sessions
Offer more courses online as a parent sometimes don't have the money for childcare and some courses are not offered at night or online. It makes it harder for parents to finish school faster
the math requirements or something else in exchange for math classes.
I would like to see more clubs/student orgs on campus be more engaging with the student population to bring more awareness. I think a lot of students want to be involved but are not aware of the opportunities on campus.
Have cleaner bathrooms
I want more online classes. Ex. COmputer science.
More parking and more lighting at night. More hours of availability to meet with counselors and days, perhaps on weekends.
more lower division science classes. more evening bio6/7 classes in the evening at 6pm or later or weekends
More lightening/ safety around campus especially for those of us who take evening classes, more parking
more opportunities for students who take night classes. There are no resources
Class schedules, please add more times and classes. Sometimes it is hard to get into a class and it is not always offered at a time that fits my schedule.
Parking is HORRIBLE. Granted there is a 3 level lot which the third level is typically sparse, it still needs to be improved. The cafeteria is another location which needs improvement, because the food tastes like cafeteria food. If Mission is going to pride itself on its Culinary Course then it should be of quality. Not taste like food from Olive View or the convalescent home around the corner.
I would like more free parking and better access to counselors.
I would like to see more parking made available. I feel that the new parking lot has slightly increased parking, but not enough to warrant buying a parking pass to try to find space inside of it.
Maybe expand the tutoring area in the math and science building. It can get pretty busy in there and not many computers are available.
teachers to narrow down the course and not cram so much information in class
better staff and councilors in the counseling office.
The counselors attitudes and actions when you make an appt with them . They are there because we as students need of them. In my opinion, i think its very important for them to make us feel that we have their support through out our time at mission college.

More online class options
I don't think I've seen anything on campus that needs to change yet.
I would like there to be more student activities and notifications on how and where to get help, in terms of academics.
An evening shift for students that work and are not able to miss too much time off. Like the financial office or administration office.
More parking
More counselors need to be available.
Effectiveness in receiving technical support
We should get better WiFi
I would like the financial aid office to have a more supportive staff, They are rude at times and try to dumb things down way to much. It may just be me but that would be my only complaint about the school.
Prices on book
The availability for psychology lab classes
There's nothing that I can think of.
More evening classes and early morning classes in Fall. More core classes availability like ENGLISH 101 & lower level MATH courses
The long lines for financial aid, admission, and counseling
Financial aid office is very crowded
Add a baking degree program.
I would like to see counseling changed because right know I feel like I'm on my own when it comes to me picking classes and know what class I need to take next.
I would like to see more financial opportunity for undocumented students, also the textbooks should be less expensive. Us less fortunate students need some help.
Add more classes for majors. I am an architecture major and there are no architecture classes available on this campus.
more events
counselors, financial aid, admissions and records
Wider classroom chairs for adult students who are larger on their bottoms than a skinny 18 year old body that weighs 100lbs. And with no side arm rests.
Free textbooks and scantrons, free food, and free education plz :(
I would like to see a financial-aid office that is always welcoming to student and always has a supervisor present. I would like for offices to hold office meetings as a policy in order to promote a family-orientated environment that makes sure all offices can coexist properly.
More tutors so it won't be to short/fast
I really wish they could work out some deal to make the textbooks cheaper or use cheaper textbooks! My Spanish text alone cost almost \$150 and altogether, I probably spent around \$300 on textbooks this semester alone!
less online classes for Computer science courses during full semesters and more on campus ones
I want financial aid to be less rude and more helpful , a lot of students like myself get no help from financial aid because of how admissions didn't clear out my to do list .
More classes to be added to the winter semester.
I'd like to see the sidewalk alongside the golf course free of cracks.
More security
The availability of counselors for class schedules.
I wished the health office wouldn't take long. I wished they would have more information about renting books here
The maintenance of equipment and facilities, have more information to students to respect and maintain the resources provided by the college
The quality of the cafeteria food and its pricing.
More access to academic counselors and information regarding transferring, honors program and other academic opportunities to help transferring students.
put more of a variety of athletics teams rather than just the class.
More course offerings during the day
I would appreciate if counselors were more informative

Counseling available weekends or by phone. Or even Fridays!
Thing I would like to see changed at Mission College would be the internet and bathrooms. Overall the bathrooms at times are basically unusable since they're dirty or broken. The internet is most of the times either down or not working making it hard for students to stay and consistently study at the school.
better review of instructor effectiveness. There are significant differences in the ability of instructors to transfer skill set and teach students the course material. There are clear gaps with engagement of the instructors.
Financial Aid
I would like to see more online courses offered just because they are more convenient for me. I would also like the summer hours for the counseling office to be more solidified to allow for proper planning and preparation.
workshop dates and times
I really don't know.
It would be amazing to have it for all
I like the way mission college classes and the buildings are.
Financial Aid Office. And helping low income students as myself get book grants.
One thing that i would like to see changed is the parking status and traffic controlled.
I wanna see changed the cops there always patrolling like chill also the walk like why build a building half a mile away.
I would like, to see what is it like to audition for plays, here in Mission College.
I want to be able to schedule an appointment with counseling office at least 2 weeks in advance.
One thing I'd like to see changed about Mission College is the way traffic is dealt with especially during construction.
In my opinion nothing.
The east campus need better signal. Cheaper books
one thing I would like to be changed is the financial aid office, to be a little bit more understanding
I would like if there are more pharmacy technician classes added and ASL classes.
I would like to see the laboratory classes change because they are a bit too long
I think something I would like to see changed is the cost of textbooks
I would there to be more culture based clubs like Korean club, Japanese Club and maybe a kpop club which is Korean music. And i would also like it if teachers would stop reqcouring textbooks in class because we don't use or need it and it's just a waste of money.
Honestly, there is nothing to change at Mission College.
some of the staff seem so irritated with questions and helping people. It would be nice to feel welcome. Student staff need to be briefed on how to speak to other students simply trying to enroll or just have questions.
More access to parking More Bilingual courses
Nothing so far everything seems great
We need a small shuttle bus that goes around the golf course to get us to and from CMS building. This would be very nice hah
The WiFi is s really bad and the classes are all very far apart
I don't participate in clubs much, but I would love to know how to get involved with the Mission community, so maybe more advertisements for activities of that nature?
Counselors to be more involved and motivational.
I would like to see the restrooms more clean.
i can't think of anything i'd want changed
Lower the cost of books.
I want to see a stage tech program open in this school
Prices for food
no, long wait time to talk to counselors
Longer counseling hours available.
Financial aid assistance
I would like to see more areas that give students to do their work like a bigger studying area and free wifi for all students because I sometimes try to do homework in between my breaks but I have to use my mobile hotspot and it wastes my data.
I would like to see the library change.

NOTHING ALL GREAT EXCEPT MAYBE MORE FOOD CHOICES TO EAT
WiFi should be reachable for everyone.
I would prefer actual desks in some of the classrooms rather than a chair with a fold down table which isn't enough space to learn and write. And an all-around whiteboard in some classes instead of a single one so the professor doesn't have to keep writing and erasing.
Better attitude of staff and more organized professors
There isn't really anything I would change.
The miscommunication given to me from staff. There seems to be lack of knowledge and drive to help students. It's unfortunate.
I'd like to see the employees be more involved with the school and students rather than only focusing on what they were hired for. I'd like more courses available, or at least raise the standard.
well one thing that I would like to change is maybe add more security and more lighting outside the campus.
I don't think I see anything at Mission College that should require change.
I would like to see more evening classes because I don't get out of school till after 3:30.
I would like to see a computer lab at the CMS building where I can study. I only found one which is only for students that need tutoring.
Probably tutoring for many more classes.
add paper towels to bathrooms, more events after-hours instead of during the day
clean up the restroom every day and the lobby.
add the classes for the courses that are offer in the catalog schedule
The food and the financial aid office should be bigger.
I think more outdoor lounges should be put on the East side campus. I am a STEM major and that campus is always packed.
Instructor Patricia Doelitzch shows bias and is not always professional in her approach. She does not reflect the ethics that I have seen in my other instructors at Mission College.
I would like the science and PE building to have a kitchen. All the students were always hungry and wants a quick bit or coffee. However, the snack area didn't even open on a regular basis.
Nothing that I can think of at the moment I love it here
more parking